# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 30, 2004 CONTENTS
EFFECTIVE: July 30, 2004 FIRST REVISED PAGE 1
BY: Leslie Buford-Tariff Administrator CANCELS ORIGINAL PAGE 1

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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07/30/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

Executive Director

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001 EFFECTIVE: December 15, 2001

BY: Leslie Buford-Tariff Administrator

TARIFF INFORMATION ORIGINAL PAGE 1

#### TARIFF INFORMATION

Explanation of Tariff Symbols

Revisions to this tariff are coded through the use of the following symbols:

 $\ensuremath{\mathtt{C}}$  - to signify a changed regulation or tariff

D - to signify a discontinued rate, regulation or text

I - to signify increase in rate

L - to signify a relocation from one page to another with no change to text, regulation or tariff

 $\ensuremath{\text{N}}$  - to signify a new rate and/or new regulation, and/or new text

0 - to signify obsoleted rate, regulation or text

R - to signify reduction in rate

S - to signify matter already appearing in another part of the tariff and repeated for clarification

T - to signify a change in text but no change in rate or regulation

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: SkohanO Bell

SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

SECTION 1 ORIGINAL INDEX PAGE 1

EFFECTIVE: December 15, 2001 BY: Leslie Buford-Tariff Administrator

# 1. APPLICATION OF TARIFF

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BY: SKORAND BULL SECRETARY OF THE COMMISSION

# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

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SECTION 1
ORIGINAL PAGE 1

BY: Leslie Buford-Tariff Administrator

1. APPLICATION OF TARIFF

### 1.1 General

This tariff contains the terms, conditions and charges applicable to AT&T Local Exchange Services subject to the jurisdiction of the Kentucky Public Service Commission.

# 1.1.1 Application of Tariff

- A. This tariff applies to the furnishing of Local Exchange Services defined herein by AT&T Communications of South Central States, Inc. (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale are available.
- B. The provision of Local Exchange Service is subject to existing regulations and terms and conditions specified in this tariff and this Company's current tariffs, and may be revised, added to or supplemented by superseding issues.
- C. AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

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BY: Stephand BULL SECRETARY OF THE COMMISSION

# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001 EFFECTIVE: December 15, 2001 BY: Leslie Buford-Tariff Administrator

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# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: March 31, 2003 SECTION 2
EFFECTIVE: May 1, 2003 FIRST REVISED PAGE 1
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#### 2. GENERAL REGULATIONS

### 2.1 Undertaking of the Company

### 2.1.1 General

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consists of furnishing one way or two way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this tariff.

Services, features and functions will be provided where facilities, billing capability, technical capabilities and the ability of the Company to purchase unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available without unreasonable expense to the Company. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service feature and/or facilities is also dependent upon its ability to provide secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

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### 2. GENERAL REGULATIONS

# 2.1 Undertaking of the Company (Cont'd)

### 2.1.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer may also be required to execute any other documents as may reasonably be requested by the Company in connection with the provisioning of Local Exchange Service.

At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current month to month rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

# 2.1.3 Notification of Service Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

# 2.1.4 Provision of Services, Equipment or Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, discontinuous consent of the customer permit others to rearrange, discontinuous consent of the Company.

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### LOCAL EXCHANGE SERVICES TARIFF

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Leslie Buford-Tariff Administrator

SECTION 2 ORIGINAL PAGE 3

### 2. GENERAL REGULATIONS

- 2.1 Undertaking of the Company (Cont'd)
- 2.1.4 Provision of Services, Equipment or Facilities (Cont'd)
- The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.
- Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provides, installs or has installed on its behalf.
- The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the equipment or facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of equipment or facilities offered under this tariff and to the maintenance and operation of such equipment or facilities.
- When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
- The provision of a signaling system data base by another company;
- The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- The reception of signals by Customer-provided equipment.
- The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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### 2. GENERAL REGULATIONS

#### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.5 Customer Equipment

A Customer may use Customer-provided equipment to transmit or recover information or signals via the equipment or facilities of the Company.

#### Station Equipment Α.

Customer-provided equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such Company-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

#### В. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections at the Customer's premises as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. AT&T may immediately and without notice deny service when the Customer (a) subjects AT&T or non AT&T personnel to hazardous conditions, (b) circumvents AT&T's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other company services.

In such case, the Company will make a reasonable effort to give the Customer prior notice before denying service. PUBLIC SERVICE COMMISSION OF KENTUCKY

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# LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

SECTION 2 ORIGINAL PAGE 5

### 2. GENERAL REGULATIONS

# 2.2 Liability of the Company

### 2.2.1 Service Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of Custom Network Service, and subject to the provisions of B. through G. following, the Company's liability, if any, shall not exceed an amount equal to the initial period charge provided for under this tariff for the Custom Network Service call for the period during which the call was affected.
- B. The Company is not liable for damages associated with service, channels, or equipment which it does not furnish.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service, including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless by the Customer and user against all claims, losses, or damages arising from the use of Custom Network Service furnished pursuant to this tariff, involving:
  - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
  - 2. Claims for patent infringement arising from combining or using Custom Network Service furnished by the Company in connection with facilities or equipment furnished by others; or
  - 3. All other claims arising out of any act or omission of others relating to Custom Network Service provided pursuant to this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

SECTION 2 ORIGINAL PAGE 6

### 2. GENERAL REGULATIONS

# 2.2 Liability of the Company (Cont'd)

# 2.2.1 Service Liability (Cont'd)

- E. The Company does not guarantee or make any warranty with respect to Custom Network Service when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and user against all claims, losses or damages by any person relating to Custom Network Service provided pursuant to this tariff when used in an explosive atmosphere.
- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the Customer and user against claims of patent infringement arising solely from the use by the Customer or user of Custom Network Service offered under this tariff and will indemnify such Customer or user for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.
- H. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this tariff as a Credit Allowance for Interruptions and Service Quality Guarantees.

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BY: Stephand Bud SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

### 2. GENERAL REGULATIONS

2.2 Liability of the Company (Cont'd)

2.2.2 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

# 2.2.3 Credit Allowance for Interruptions

A. Except as may otherwise be specified in this tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff.

B. No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where by the Company, pursuant to the terms of the Tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the Customer is responsible for providing electric power.

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LOCAL EXCHANGE SERVICES TARIFF

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EFFECTIVE: December 15, 2001 Leslie Buford-Tariff Administrator SECTION 2

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### GENERAL REGULATIONS

2.3 Obligations of the Customer

- 2.3.1 Customer Responsibilities
- A. The Customer shall be responsible for:
  - The payment of all applicable charges pursuant to this tariff;
  - Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fire or theft or other casualty on the Customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
  - Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
  - Obtaining, maintaining, and otherwise having full responsibility for all rights-of-ways and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the Customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Companyprovided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the Customer;
  - Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

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### 2. GENERAL REGULATIONS

- 2.3 Obligations of the Customer (Cont'd)
- 2.3.1 Customer Responsibilities (Cont'd)
- The Customer shall be responsible for: (Cont'd)
- Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company employees, agents and/or suppliers to enter the premises of the Customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.
- Claims

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- 1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- 2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services service and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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# LOCAL EXCHANGE SERVICES TARIFF

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SECTION 2
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BY: Leslie Buford-Tariff Administrator

### 2. GENERAL REGULATIONS

- 2.3 Obligations of the Customer (Cont'd)
- 2.3.1 Customer Responsibilities (Cont'd)

#### C. Resale

- 1. All Company Local Exchange Services are available for resale unless otherwise specifically indicated.
- 2. Customers, who subscribe to Local Exchange Service and resell this service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Kentucky which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and the payment of applicable taxes.
- 3. The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end-users.
- 4. AT&T will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection, and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end-users.
- 5. With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer of Record.
- 6. In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks, or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is AT&T service; or (2) use AT&T's corporate logos, or trade dress (or confusingly similar logos or trade dress).
- 7. The furnishing of special arrangements to resellers is subject to the regulations set forth in this tariff.  $\frac{\text{PUBLIC SERVICE COMMISSION}}{\text{OF KENTUCKY}}$

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### 2. GENERAL REGULATIONS

- 2.3 Obligations of the Customer (Cont'd)
  - 2.3.1 Customer Responsibilities (Cont'd)
  - D. Use of AT&T Marks

When local exchange service is resold, neither the Customer nor any other reseller or intermediary in the sales chain between the Customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

- a. use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;
- b. use AT&T's Marks pursuant to the terms of a separate written brand licensing agreement;
- c. use AT&T's name to the extent it is specifically required by statute, regulation or other government requirement to do so, and;
- d. indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:
  - advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);
  - 2. identifies any other long distance providers the reseller uses in providing service to the end user;
  - 3. advises the end user it will not be an AT&T Customer for the resold service, and;
  - 4. does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For purposes of this provision, local exchange service is resold if the MISSION Customer (or any other reseller or intermediary in the sales chain between the Customer and an end user) uses local exchange service to reoffer telecommunications service to others (with or without "adding value") for profit.

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SECRETARY OF THE COLARY

# LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

SECTION 2 ORIGINAL PAGE 12

### 2. GENERAL REGULATIONS

- 2.4 Connections of Terminal Equipment and Communications Systems
  - 2.4.1 Recording of Two Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with local exchange services for the recording of such conversations. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

- A. All parties to the telephone conversations must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
- B. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or
- C. All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.
- D. Exceptions

The exceptions to the foregoing requirements are as follows:

- 1. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
- Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
- 3. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: Stephan Bell

SECRETARY, OF THE COMMISSION

# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

SECTION 2 ORIGINAL PAGE 13

BY: Leslie Buford-Tariff Administrator

### 2. GENERAL REGULATIONS

2.4 Connections of Terminal Equipment and Communications Systems (Cont'd)

# 2.4.2 Violation of Regulations

When any terminal equipment or communications system is used with local exchange services in violation of any of the provisions of this tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

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> > DEC 15 2001

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BY: <u>SKORAND BLU</u> SECRETARY OF THE COMMISSION

# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 8, 2005 SECTION 2

June 23, 2005 EFFECTIVE:

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BY: Leslie Buford-Tariff Administrator

#### GENERAL REGULATIONS

#### 2.5 Payments and Charges

#### Establishment and Re-Establishment of Credit 2.5.1

The Company may conduct a credit investigation of each commercial and/or consumer service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for non-payment of bills for any telecommunications service will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company to re-establish credit before service is restored or any service started.

#### 2.5.2 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a prorate basis, except as otherwise expressly provided in this tariff.

2.5.3 Billing Disputes

> The customer is responsible for providing notification to the Company of any disputed charges within six months of the bill date, otherwise, the charge will be considered correct and binding. All charges not in dispute will be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by

Company to be correctly charged shall also be subject late payment charge specified in this tariff.

the Company to be correctly charged and such amount shall become immediately due and owing. Anounts determined by COMMISSION charged shall also be subject to the 6/23/2005

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**Executive Director** 

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### LOCAL EXCHANGE SERVICES TARIFF.

ISSUED: August 8, 2003 SECTION 2
EFFECTIVE: September 9, 2003 FIRST REVISED PAGE 15

BY: Leslie Buford-Tariff Administrator CANCELS ORIGINAL PAGE 15

#### 2. GENERAL REGULATIONS

# 2.5 Payments and Charges (Cont'd)

# 2.5.4 Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payment of recurring and non-recurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

### 2.5.5 Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

For Business or Commercial Customers, any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

For Residential Customers, AT&T will determine whether it will request a customer deposit based upon the results of an inquiry of the prospective customer's credit history. The deposit, which must be in the form of a certified check or money order, will be held for one year, if the customer has not been delinquent in payments. Deposits will accrue 6% simple interest.

A deposit is returned to the Customer, less any amounts due the Company when service is disconnected. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

#### 2.5.6 Returned Check Charge

In addition to any late payment charges specified in this tariff, Business or Commercial Customers will be assessed a charge of fifteen dollars (\$15.00) for eachyghersenvire commission electronic funds transfer submitted by the Customer KENTUCKY Company which a financial institution refuses to honor. Residential Customers subscribing to service offered in Sections 5 and 6 will be assessed a charge specified in Section 60 of this tariff.

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### 2. GENERAL REGULATIONS

## 2.5 Payments and Charges (Cont'd)

# 2.5.7 Minimum Period Charge

The minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

# 2.5.8 Late Payment Charge

Subject to billing and systems availability, when a bill or estimated bill for switched services charges is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. Business or Commercial Customers shall be assessed a Late Payment Charge on any delinquent account balance, when that balance exceeds \$25.00. The minimum late Payment Charge for Business or Commercial Customers is \$5.00. Residential Customers shall be assessed a Late Payment Charge on any delinquent account balance.

The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time. The Late Payment Charge shall be an amount equal to the outstanding delinquent balance multiplied by the applicable interest rate. The interest rate shall be 18% annually, simple interest (1.5% per month, simple interest) unless an applicable law or regulation specifies a lower rate to be charged, and that lower rate shall then apply. The Customer shall not be charged a Late Payment Charge on a delinquent balance, however, if an applicable law or regulation prohibits the imposition of such charges.

In the event a Customer disputes, in good faith, the validity of any switched services charges appearing on its invoice, as specified in this tariff, the amount of these disputed charges will be excluded from the total delinquent balance while the dispute is pending. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges shall be deemed correct and binding on the Customer. If, alternately, the Company credits the charges after investigating the dispute, the Late Payment Charges will not apply.

When a local exchange company provides the PUBLICIE COMMISSION behalf of the Company, the local exchange company exchange service late payment charge applies. Late payment charges do not apply until after the due date of the bidden which the usage charges first appear.

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LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

BY: Leslie Buford-Tariff Administrator

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### 2. GENERAL REGULATIONS

# 2.6 Cancellation, Discontinuance and Changes

### 2.6.1 Cancellation of Service

# A. Cancellation of Application for Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The special charges described above will be calculated and applied on a case-by-case basis.

### B. Cancellation of Service

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

- 1. All non-recurring charges reasonably expended by the Company to establish service to the Customer; and
- 2. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company; and
- 3. All recurring charges specified in the applicable tariff for the balance of the then current term; and
- 4. Any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the Effective date of the cancellation or termination and be payable within the Cremical as set forth in this tariff.

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EFFECTIVE: December 15, 2001

Leslie Buford-Tariff Administrator

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#### 2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (Cont'd)

#### 2.6.2 Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets or services.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

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SECRETARY OF THE COMMISSION

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### 2. GENERAL REGULATIONS

- 2.6 Cancellation, Discontinuance and Changes (Cont'd)
- 2.6.2 Discontinuance of Service (Cont'd)
- A. The Company may, without incurring any liability, discontinue or suspend service without notice, or refuse service, if:
  - 1. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or
  - 2. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
  - 3. The Customer states that it will not comply with a request of the Company for deposits or advance payments, as specified in this tariff; or
  - 4. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
  - 5. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
    - a. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
    - b. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
    - c. Any other fraudulent means or devices.
- 6. Any material portion of the facilities used by the Company to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; or
- 7. Any governmental order or directive calls for the discontinuation of service, the Customer alters the services to be provided, or the Customer violates an applicable law or regulation; or
- 8. The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribes of her customer subscribes or had subscribes of her subscribes of her customer subscribes or had subscribes of her subscribes of he

9. The Customer fails to comply with terms of a deferred payment agreement.

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EXECUTIVE DIRECTOR

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## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: August 8, 2003

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#### GENERAL REGULATIONS

- 2.6 Cancellation, Discontinuance and Changes (Cont'd)
- 2.6.2 Discontinuance of Service (Cont'd)
- В. Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability by giving five (5) days prior written notice.
- Upon failure to comply with a request made by the Company for security for the payment of service(s) or advance payments, as specified in this tariff, the Company may, by giving prior written notice to the Customer consistent with applicable Commission Rules, discontinue or suspend service without incurring any liability.
- Upon violation of any of the other material, terms or conditions for furnishing service the Company may, by giving 30 days' (from the date of the bill) prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- E. Upon condemnation of any material portion of the services, equipment or facilities used by the Company to provide service to the Customer or if a casualty renders all or any material portion of such services, equipment or facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- F. Upon any governmental prohibition or requirement, alteration of the services to be provided or any violation of an applicable law or regulation, the Company may with or without prior written notice discontinue service without incurring any liability.
- G. Upon receipt of a certificate of illness by a licensed physician, the Company may postpone discontinuance of service to a residential customer.

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### LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

#### 2. GENERAL REGULATIONS

# 2.6 Cancellation, Discontinuance and Changes (Cont'd)

## 2.6.3 Temporary Suspension of Service

Upon request, a Customer may arrange for the temporary suspension of service. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended. Arrangements for a temporary suspension of service will be handled on an individual case basis.

A suspension period shall not be less than one month nor exceed six months in duration. Only one suspension shall be granted in any 12 month period.

# 2.6.4 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer charges shall be adjusted accordingly.

# 2.6.5 Restoral of Service

When a Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be reestablished only upon the basis of an application for new service.

If any Customer's service is restored after having been disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoral of service charge.

If a service has been suspended or discontinued for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoral fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoral of service will be effected upon bank clearance of the check.

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## LOCAL EXCHANGE SERVICES TARIFF

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6, 2004 SECTION 2 1 26, 2004 ORIGINAL PAGE 21.1

BY: Leslie Buford-Tariff Administrator

### 2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (Cont'd)

### 2.6.6 Charge Increases

AT&T reserves the right to increase charges for Services provided to the customer as a result of (i) expenses incurred by AT&T reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on AT&T related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to AT&T or increases in the amount AT&T is required to pay to other carriers. In the event AT&T exercises its right under this provision, customers receiving service in conjunction with a term agreement may cancel the remaining term without penalty.

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BY: Leslie Buford-Tariff Administrator

# 2. GENERAL REGULATIONS

# 2.7 Assignment or Transfer of Service

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company, or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

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2. GENERAL REGULATIONS

### 2.8 Notices and Communications

All notices or other communications required to be given pursuant to this tariff will be in writing except where notice is provided in this tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

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EFFECTIVE: July 9, 2004 BY: Leslie Buford-Tariff Administrator FIRST REVISED PAGE 24
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SECTION 2

### 2. GENERAL REGULATIONS

#### 2.9 Provision for Certain Local Taxes and Fees

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

# 2.9.1 Intra Access Surcharge

To recover AT&T's expenses for the Kentucky sales tax assessed against Intrastate switched access services, a 2.53% charge will be applied to business customer's total billed Intrastate charges. The percent of this Access Surcharge will be reviewed and adjusted as business needs dictate.

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**Executive Director** 

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## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

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Leslie Buford-Tariff Administrator

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#### 2. GENERAL REGULATIONS

### 2.10 Definitions

Commercial Service (Business)

Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

Consumer Service (Residence)

Service is classified and charged for as Consumer Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

#### Customer

The person or legal entity that subscribes to service under this tariff and is responsible for payment of tariffed charges for services furnished to that Customer.

Customer Premises

A Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on continuous property.

Demarcation Point

The point at which common carriers terminate communications cabling in a building.

Exchange Area

An Exchange Area is a geographical area served by a Rate Center.

The Company concurs with the Incumbent Local Exchange Carriers' exchange areas and exchange maps listed in their respective Local Exchange Tariffs which are on file.

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# 2. GENERAL REGULATIONS

### 2.10 Definitions (Cont'd)

# 2.10 Definitions (Cont'd)

Local Automatic Number Identification (LANI)

A geographically significant 10-digit number that must be assigned to each customer location carrying AT&T Digital Link traffic for routing, billing and identification purposes. Where 911 service is available with Digital Link facilities, the LANI will be the telephone number of the calling party that is forwarded to the Public Safety Answering Point (PSAP).

Unless it otherwise agrees, the Company will use the Customer's Main Listed Number (MLN) as the Customer's LANI.

The Customer may propose that an alternative number, other than its MLN, be used as its LANI. The Company in its sole discretion may choose to use this alternative number so long as the alternative meets all applicable legal and regulatory requirements at the time that it is proposed and at all times after it is implemented. The Company reserves the right to revert to the use of the Customer's MLN for the Customer's LANI if, at any time, the alternative number provided by the Customer is determined not to comply with applicable legal or regulatory requirements.

Local Exchange Service

A service which permits calling to stations in the Customer's local service area.

Local Service Area

A Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges as specified in this tariff.

NID

Network Interface Device - The box (demarcation) outside the home where the outside wires are connected to the home.

Rate Center

A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in AT&T's Tariff F.C.C. 10.

Resale

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Resale is the reselling by a Customer of the Company Service, facilities or equipment to others for a profit. A reseller is a Commercial Service Customer who is subject to the Service of 1934, as amended, and regulations of (1) the Communications Act of 1934, as amended, and the Federal Communications Commission and PURSUANTED 800 CAGE 5051 Kentucky State Regulations.

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BY: Leslie Buford-Tariff Administrator

### 2. GENERAL REGULATIONS

# 2.11 Resale of Services and Equipment

All Company Local Exchange Services are available for resale unless otherwise specifically indicated.

Customers, who subscribe to Local Exchange Service and resell this service to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Kentucky which relate in any way to the Customer of Record's provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and the payment of applicable taxes.

The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end-users.

The Company will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection, and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end-users.

With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer of Record.

In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use the Company's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks, or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is the Company's service; or (2) use the Company's corporate logos, or trade dress (or confusingly similar logos or trade dress).

The furnishing of special arrangements to resellers is subject to the regulations set forth in Section 4 of this tariff.

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BY: Leslie Buford-Tariff Administrator

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### 2. GENERAL REGULATIONS

# 2.11 Resale of Services and Equipment (Cont'd)

If a Customer (or any reseller or intermediary in the sales chain between the Customer and an end user) fails to comply with Section 2.3.1.D. (Use of AT&T Marks), preceding, the Company may, on written notification to the Customer, immediately deny requests for additional service and/or restrict service to the noncomplying Customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon five days prior written notice to the Customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

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### 2. GENERAL REGULATIONS

# 2.12 Emergency Number Service (911 and E911)

### 2.12.1 Definitions

Automatic Location Identification (ALI) an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g. secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

<u>Automatic Number Identification (ANI)</u> - provides for the telephone number of the calling party to be forwarded to the PSAP.

Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

911 Service Area - the geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Universal Emergency Number Service - a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911". The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone central offices areas arranged for 911 calling.

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BY: Stephan Bussion

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EFFECTIVE: December 15, 2001

SECTION 2 ORIGINAL PAGE 30

BY: Leslie Buford-Tariff Administrator

### 2. GENERAL REGULATIONS

2.12 Emergency Number Service (911 and E911) (Cont'd)

## 2.12.2 Service Description

- A. This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed or may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.
- B. Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.
- C. Universal Emergency Number Service (911) is a telephone exchange communicationservice whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.
- D. Two types of 911 service are offered: Basic 911 (911) and Enhanced 911 Service (E911).
  - 1. Basic 911 Service: provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
  - 2. Enhanced 911 Service provides additional features, such as selective routing of 911 calls to a specific PSAP and Automatic Number Identification.
- E. The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

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### 2. GENERAL REGULATIONS

2.12 Emergency Number Service (911 and E911) (Cont'd)

### 2.12.3 Emergency Telephone Service Charge

- A. The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.
- B. Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

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#### 2. GENERAL REGULATIONS

- 2.12 Emergency Number Service (911 and E911) (Cont'd)
- 2.12.4 Rules, Regulations and Terms and Conditions
- A. The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.
- C. The services provided pursuant to this tariff do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgement of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.
- D. The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits which may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

#### 2. GENERAL REGULATIONS

- Emergency Number Service (911 and E911) (Cont'd) 2.12
  - 2.12.4 Rules, Regulations and Terms and Conditions (Cont'd)
  - The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

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BY: Leslie Buford-Tariff Administrator

#### 3. LOCAL SERVICE AREAS

#### 3.1 General

An exchange area serves a particular geographical area that the Company designates within the boundaries of Kentucky for the purpose of providing local exchange service for that area in which it is furnished.

The Company offers Local Exchange Service within the State of Kentucky and concurs in the exchange areas and exchange maps filed by the Incumbent Local Exchange Carriers.

- 3.2 RESERVED FOR FUTURE USE
- 3.3 Local Service Areas
- 3.3.1 RESERVED FOR FUTURE USE
- 3.3.2 AT&T Digital Link Local Service Area

The AT&T Digital Link Local Service Area is comprised of one or more Exchange Areas(s) that: (1) have a rate center within 18 miles of the Customer's rate center within the LATA within the State of Kentucky, or (2) are outside the Customer's LATA or outside the State of Kentucky, but within the Customer's local calling area as defined by the Incumbent Local Exchange Carrier.

3.3.3 AT&T Local Exchange Services Area

The AT&T Local Exchange Services Area concurs with the Incumbent Local Exchange Companies' exchange areas and exchange maps.

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#### 4. SPECIAL ARRANGEMENTS

#### 4.1 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings where necessary to meet individual Customer needs.

Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis.

Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.

#### 4.2 Promotional Offerings

The Company may offer special promotions of new or existing services. These promotions will be offered on a non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity to participate, subject to the availability of services, equipment and facilities.

#### 4.3 Market Trials

Optional services may be offered periodically on a trial basis by the Company for marketing and/or technical purposes. These trials shall be for the purpose of evaluating, in an operating environment, the performance and pricing of the specific service in conjunction with other marketing and environmental factors that can influence customer demand.

Marketing and/or technical trials shall be governed by the regulations set forth in this section of the tariff. Trial services shall be provided for a test period of not less than one month nor more than twelve months.

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### LOCAL EXCHANGE SERVICES TARIFF

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BY: Tariff Administrator

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5. GENERAL

Residential Local Service is the furnishing of voice grade communication necessary for the transmission of two way interactive switched voice communication within specified Local Serving Areas.

Residential local service is offered only in those wire centers in Zones 1 and 2 and 3\* as defined by the Kentucky Public Service Commission in Administrative Case No. 382, "An Inquiry Into the Development of Deaveraged Rates for Unbundled Network Elements", Order dated December 18, 2001, Appendix B, and any amendments thereto.

\*Effective September 1, 2004, service for Zone 3 will no longer be available for subscription by new customers.

Residential Local Service is furnished only in Local Serving Areas where facilities capable of providing the service are available. Company's services are furnished subject to the availability of facilities within the Local Serving Area and are subject to the terms and conditions of this tariff.

Offers available with Residential Local Service are specified in Section 5.2, following. Recurring and Non-Recurring Charges may also apply.

In addition to rates for Local Service Offers, additional taxes, fees, and surcharges, specified in this tariff, or in other AT&T Tariffs or Service Guides, may also apply. These charges include, but are not limited to, the F.C.C. Line Charge, the Local Number Portability Charge, and the Universal Connectivity Charge.

#### 5.1 Service Charges

#### Installation Charges 5.1.1

These charges are nonrecurring and apply to Customer requests for connecting or moving service. They are in addition to any other scheduled rates and charges that would normally apply under this tariff. Charges apply for work including, but not limited to: (1) Making and changing connections in the central office; or (2) Making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

Installation Charges are categorized as:

is applicable if the customer is requesting to property only one line or for the first line of a multiple line request for the same service order). 09/01/2004

Additional Line Connection Charge - The Additional Line Charge - The Charge - The Charge - The Charge - The Charge - Th Connection Charge is applicable for each new line 200 9 (1) connected after the first line on a multiple line request (on the same service order).

Executive Director

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#### RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.1 Service Charges (Cont'd)

5.1.2 Telephone Number Change Charge

> The Telephone Number Change Charge applies for each telephone number change requested by the customer. This charge will not apply if an Installation Charge is applicable.

First Number Change Charge - applicable if the customer is requesting to change only one existing line or for the first line of a multiple line request.

Additional Number Change Charge - applicable for each existing line to be changed after the first line on a multiple line request.

5.1.3 NID Move Charge

> Applies when the customer requests that the location of the Network Interface Device be other than that designated by the Company. This service is only available during normal workday hours and no other line, service or labor charges apply.

5.1.4 Service Order Charges

> These charges are nonrecurring and apply to Customer requests for making changes to existing service. This includes changing existing service and equipment, including adding new or additional features, services and equipment other than access lines. The service order charge applies per customer request for work performed by AT&T to be completed for the same account, at the same premises, on the same date. Where more than one account is located at the same premises, work on each individual account will be considered separately and assessed a separate service order charge. These charges are in addition to any other scheduled rates and charges that would normally apply under this tariff.

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### LOCAL EXCHANGE SERVICES TARIFF

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BY: Tariff Administrator

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.1 Service Charges (Cont'd)

#### 5.1.4 Service Order Charge (Cont'd)

Service Order Charges are applicable, but are not limited to the following:

Adding features or services

Making changes to existing features or services

Changing from one calling plan to another

Adding or making changes to a Directory Listing

The Service Order Charge will not apply if an Installation Charge or Line Charge Charge is applicable.

#### 5.1.5 Service Order Charge - Move

This charge applies to the retention of the customer's existing telephone number (area code, exchange and the last four digits) when moving within the same Central Office. This nonrecurring charge will apply per account. This charge does not include any other associated installation charges. A service area code split during or about the time of the customer's move, or other network or regulatory requirements may impact the ability of the company to provide this service. The applicable charge is specified in Section 6 of this tariff.

### 5.1.6 Returned Check Charge

The Returned Check Charge applies when a customer's check is returned to AT&T as invalid/lack of funds.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2 AT&T Residential Local Service Offers

Customers subscribing to Residential Local Service may select from the plans described below. Effective September 1, 2004, these offers will no longer be available in Zone 3.

#### 5.2.1 Call Plan Deluxe

Effective November 30, 2004 this plan will no longer be available N to new customers.

This Plan provides the Customer with a local access line, touchtone service, unlimited calls within the Customer's local calling area, and the choice of the following Custom Features (if available and compatible):

#### Anonymous Call Rejection

Call Forwarding Busy

Call Forwarding Busy No Answer

Call Forwarding No Answer

Call Forwarding Ring No Answer

Call Forwarding Preferred

Call Forwarding Remote Access

Call Forwarding Variable

Call Waiting

Call Waiting Deluxe

Call Waiting Deluxe with Call Forwarding No Answer

Call Return

Call Trace

Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)

Call Screening

Custom Ring 1 Custom Ring 2

Customer Controlled Call Forwarding Busy Customer Controlled Call Forwarding No Answer

Distinctive Ring

Repeat Dialing Speed Dialing 8

Speed Dialing 30

Three Way Calling

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.2 AT&T Residential Local Service Offers (continued)

5.2.2 Call Plan Unlimited with 3 Feature Package Enhanced

Effective November 30, 2004, this Plan will no longer be available to new customers.

N N

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. This offer includes three of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Waiting
Call Return
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

5.2.3 Call Plan Unlimited with 2 Feature Package Enhanced

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. This offer also includes two of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

5.2.4 Call Plan Unlimited Plus

This Plan provides the Customer with a local access Primer CKY touch-tone service, and unlimited calls within the Customer's local calling area. The Customer must be presubscribed to at least one Custom Feature. No reatures are included in the plan. Additional Custom Features may be ordered, at rates

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L= Text previously located on this page has been moved to Page 6.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2 AT&T Residential Local Service Offers (continued)

#### 5.2.4 Call Plan Unlimited Plus (Con'd)

specified in Section 6.3, following. This plan may also be ordered for additional lines; no presubscription to AT&T as the Primary Interexchange carrier is required on additional lines.

#### 5.2.5 Call Plan Unlimited

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. No Features are included in the plan. Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

#### 5.2.6 AT&T One Rate USAsm

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, and unlimited residential voice direct-dialed domestic long distance and local toll (intraLATA and interLATA) calling. The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier. The monthly recurring charge for this plan applies to the primary line and for each additional line. Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in this plan.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service COMMISSION longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan, as described in the FECTIVE Consumer Service Guide, unless the Customer requests otherwise at the time of disconnect.

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#### RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2.6 AT&T One Rate USA (cont'd)

This plan also includes the choice of the Custom Features specified below (if available and compatible).

Anonymous Call Rejection

Call Forwarding Busy

Call Forwarding Busy No Answer

Call Forwarding Ring No Answer

Call Forwarding Preferred

Call Forwarding Remote Access

Call Forwarding Variable

Call Waiting

Call Waiting Deluxe

Call Waiting Deluxe with Call Forwarding No Answer

Call Return

Call Trace

Caller ID (Number Only)

Caller ID with Name (with Anonymous Call Rejection)

Call Screening

Custom Ring 1

Custom Ring 2

Customer Controlled Call Forwarding Busy

Customer Controlled Call Forwarding No Answer

Distinctive Ring

Repeat Dialing

Speed Dialing 8

Speed Dialing 30

Three Way Calling

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2 AT&T Residential Local Service Offers (continued)

#### 5.2.7 AT&T One Rate Advantage<sup>sm</sup>

(Note: this plan is available on or after September 15, 2003.)

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, unlimited direct-dialed domestic long distance, local toll (intraLATA and interLATA) calling and unlimited international direct-dialed calls to Canada. calls will be rated as specified in the AT&T AnyHour International Savings Advantage Plan (as described in the AT&T Consumer Service Guide). The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier. The monthly recurring charge for this plan applies to the primary line and for each additional line. Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in this plan.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice and assess an additional \$50.00 monthly recurring charge for each month in which such usage occurred. Incidental Internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan for domestic service, and on the AT&T Savings Plus plan for international service, as described in the AT&T Consumer Service Guide, unless the Customer Sion requests otherwise at the time of disquisico SERVICE COMMISSION references otherwise at the time of disquisico SERVICE COMMISSION of KENTUCKY FEFECTIVE

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#### RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2.7 AT&T One Rate Advantage (cont'd)

This plan also includes the choice of the Custom Features specified below (if available and compatible).

Anonymous Call Rejection

Call Forwarding Busy

Call Forwarding Busy No Answer

Call Forwarding Ring No Answer

Call Forwarding Preferred

Call Forwarding Remote Access

Call Forwarding Variable

Call Waiting

Call Waiting Deluxe

Call Waiting Deluxe with Call Forwarding No Answer

Call Return

Call Trace

Caller ID (Number Only)

Caller ID with Name (with Anonymous Call Rejection)

Call Screening

Custom Ring l

Custom Ring 2

Customer Controlled Call Forwarding Busy

Customer Controlled Call Forwarding No Answer

Distinctive Ring

Repeat Dialing

Speed Dialing 8

Speed Dialing 30

Three Way Calling

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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LOCAL EXCHANGE SERVICES TARIFF

ISSUED: February 20, 2004 EFFECTIVE: March 21, 2004 BY: Tariff Administrator

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SECTION 5

#### RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.2 AT&T Residential Local Service Offers (continued)

### 5.2.8 AT&T One Rate® State Plan

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, and unlimited intrastate direct-dialed local toll (intraLATA and interLATA) calls. The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and for each additional line subscribed to this plan. Unlimited direct dialed calling usage will not be combined with other access lines that are on the same customer's premises. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this plan. Call detail will be provided on multiple line accounts where a usage rate applies.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice and assess an additional \$50.00 monthly recurring charge for each month in which such usage occurred. Incidental Internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier and/or IntraLATA Toll Carrier will continue to be billed the Monthly Recurring Charge for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan, but continue to maintain AT&T as their intrastate intraLATA Carrier will automatically be placed on the AT&T One Rate®lOcent plan, as described in AT&T's General Services Tariff, unless the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests otherwise at the time of disconnect the Customer requests of the Customer requests otherwise at the time of disconnect the Customer requests of the Custome

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### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2.8 AT&T One Rate<sup>®</sup> State Plan (cont'd)

This offer includes three of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Repeat Dialing
Speed Dialing 30
Three Way Calling

#### 5.2.9 AT&T One Rate® Local Plan

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, and a per minute rate, 24 hours a day, seven days a week on all intrastate direct-dialed local toll (intraLATA and interLATA) calls. The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and for each additional line subscribed to this plan. Unlimited calling usage will not be combined with other access lines that are on the same customer's premises. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this this plan. Call detail will be provided where a usage rate applies.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice and assess an additional \$50.00 monthly recurring charge for each month in which such usage occurred. Incidental Internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per monther shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions above.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.2 AT&T Residential Local Service Offers (continued)

### 5.2.9 AT&T One Rate® Local (Cont'd)

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier and/or IntraLATA Toll Carrier will continue to be billed the Monthly Recurring Charge for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan, but continue to maintain AT&T as their intrastate intraLATA Carrier will automatically be placed on the AT&T One Rate®lOcent plan, as described in AT&T's General Services Tariff, unless the Customer requests otherwise at the time of disconnect.

This offer includes two of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Repeat Dialing
Speed Dialing 30
Three Way Calling

#### 5.2.10 AT&T Additional Feature Add-On Package

The AT&T Additional Feature Add-On Package offers a selection of additional features, as identified in the AT&T One Rate USA<sup>SM</sup> Tariff, Section 5.2, for a convenient bundled rate. The Additional Feature Add-On Package is available to residential customers who are enrolled in the following AT&T residential local plans:

AT&T Call Plan Unlimited with 2 Feature Package Enhanced AT&T One Rate® State Plan, and AT&T One Rate® Local Plan

AT&T Residential customers who select additional optional features from the AT&T One Rate USA feature list will receive a specific rate per additional feature, but no more than a specified total maximum rate when selecting a total of three or more additional features.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

### 5.2 AT&T Residential Local Service Offers (continued)

#### 5.2.11 AT&T One Rate® Multi-Line Plan\*

(T)

This Plan provides the Customer with two local access lines, touch-tone service, unlimited calls within the Customer's local calling area, and a per minute rate, 24 hours a day, seven days a week on all local toll (intraLATA and interLATA) calling.

The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and one additional line. If the customer's AT&T Main Residential Billed Account has more than two multiple lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the customer adds to this plan. A total of up to six lines can be included on this plan.

Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this plan. Call detail will be provided where a usage rate applies.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service after telephonic or written notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or to cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan for domestic service, as described in the AT&T Consumer Service Cuide curless the COMMISSION Customer requests otherwise at the time of discontinuous Commission of KENTUCKY

• Effective March 1, 2005, this plan is no longer to new customers.

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#### LOCAL EXCHANGE SERVICES TARIFF

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### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

- 5.2 AT&T Residential Local Service Offers (continued)
- 5.2.11 AT&T One Rate® Multi-Line Plan (Cont'd)\*

(T)

This offer also includes two of the following Custom Features (if available) for each line associated with this plan, which are selected by the Customer at the time of subscription. Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

5.2.12 AT&T One Rate® Multi-Line Unlimited Plan\*

(T)

This Plan provides the Customer with two local access lines, touch-tone service, unlimited calls within the Customer's local calling area, and unlimited residential voice direct-dialed domestic long distance and local toll (intraLATA and interLATA) calling.

The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and one additional line. If the customer's AT&T Main Residential Billed Account has more than two multiple lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the customer adds to this plan. A total of up to six lines can be included on this plan.

Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in the customer's plan. Call provided where a usage rate applies.

• Effective March 1, 2005, this plan is no longer to new customers.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

- 5.2 AT&T Residential Local Service Offers (continued)
- 5.2.12 AT&T One Rate® Multi-Line Unlimited Plan\* (Cont'd)

(T)

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service after telephonic or written notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or to cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan for domestic service, as described in the AT&T Consumer Service Guide, unless the Customer requests otherwise at the time of disconnect.

This offer includes the choice of the following Custom Features (if available) for each line associated with this plan, which are selected by the Customer at the time of subscription.

Anonymous Call Rejection Call Forwarding Busy Call Forwarding Busy No Answer Call Forwarding No Answer Call Forwarding Ring No Answer Call Forwarding Preferred Call Forwarding Remote Access Call Forwarding Variable Call Waiting Call Waiting Deluxe Call Waiting Deluxe with Call Forwarding No Answer Call Return Call Trace Caller ID (Number Only) Caller ID with Name (with Anonymous Call Rejection) Call Screening Custom Ring 1 Custom Ring 2 Customer Controlled Call Forwarding Busy Customer Controlled Call Forwarding No Answer
Distinctive Ring PUBLIC SERVICE COMMISSION Repeat Dialing OF KENTUCKY Speed Dialing 8 **EFFECTIVE** Speed Dialing 30 03/01/2005 Three Way Calling **PURSUANT TO 807 KAR 5:011** SECTION 9 (1) Effective March 1, 2005, this plan is (N) (N) to new customers.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.3 Custom Calling Features

The features in this Section are made available on an individual line basis or as part of Call Plans. Custom features are offered on a monthly or per use basis where facilities are available.

#### 5.3.1 Feature Descriptions

Anonymous Call Rejection

This feature allows Customers to automatically reject incoming calls which originate from a telephone number which has invoked a blocking feature that prevents the delivery of their number and or name to the called party. When this feature is activated on the Customer's line and an incoming call is marked private, the called party's telephone will not ring.

Call Forwarding Busy

This feature allows a Customer to have an incoming call redirected to another number if the number called is in a busy condition. The service is activated by a service order. A call forwarded due to a busy condition will always forward to the preprogrammed number selected at the time of the service order. The service is deactivated or the preprogrammed number is changed by a service order.

Call Forwarding Busy/No Answer

This feature combines the functions of both Call Forwarding Busy and Call Forwarding No Answer.

Call Forwarding No Answer

This feature allows a Customer to have all incoming calls automatically forwarded to another pre-selected telephone number when the Customer's number does not answer within a specified number of rings. The service is activated by a service order, and the preprogrammed number and/or the number of rings is changed only by a service order.

Customer Control of Call Forwarding Busy

This feature allows a Customer to activate or deactivate Call Forwarding Busy. The preprogrammed number is changed only by a service order.

Customer Control of Call Forwarding No Answer

This feature allows a Customer to activate Until GSERVICE COMMISSION Forwarding No Answer. The preprogrammed number of kentucky and the number of rings is changed only by a service order.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions (Cont'd)

Call Forwarding No Answer Ring Control

This feature allows a Customer to have real time control over the number of seconds or ring cycles that occur prior to forwarding an unanswered call to voice mail or other telephone number. Customer must also have Call Forwarding No Answer Feature.

Call Forwarding Preferred

This feature allows the Customer to have incoming calls from a maximum of six specified telephone numbers forwarded to another number. Calls can only be forwarded if the calling number can be obtained and is found to match a number on the screening list. The Customer can change the list of numbers. The Customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

Call Forwarding Remote Access

This feature allows a Customer to change the "forward to" number from locations other than their home by dialing an access number and utilizing a PIN number. The Customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

Call Forwarding Variable

This feature allows the Customer to forward all incoming calls to another number by dialing the number receiving the calls followed by an activation code. The Customer assumes financial responsibility for all appropriate calling charges generated by the use of this feature.

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#### RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.3 Custom Calling Features (Cont'd)

Feature Descriptions (Cont'd) 5.3.1

Call Return

This feature allows the Customer to automatically redial the last incoming call, even if it is not answered. This is accomplished by the Customer activating a code.

Call Screening

This feature allows the Customer to block another incoming call from the last calling telephone number and to block incoming calls from up to six pre-selected telephone numbers.

Call Trace

This feature automatically performs a trace of the last incoming call when activated by the Customer. The traced number is recorded by the telephone company. The traced number will not be provided to the Customer but will be available to the appropriate law enforcement agency if the Customer files a complaint.

Call Waiting

This feature provides a tone signal that alerts the Customer talking on the line, when a second call is incoming. A maximum of two calls may be in process at one time.

Call Waiting Deluxe

In conjunction with Caller ID with Name with ACR, this feature provides the customer with caller information, in addition to the Call Waiting tone, for a waiting call on their Caller ID display. Customers must subscribe to Caller ID with Name with ACR, and must have special customer provided Call Waiting Deluxe equipment.

Call Waiting - Deluxe with Call Forwarding No Answer

This feature allows Customers to combine Call Waiting Deluxe and Call Forwarding No Answer. Customers with this feature can specify that an incoming call be forwarded to a preselected number after a specified number of rings. Customers select the forward to number and the number of rings at the time services is ordered. Customers must subscribe to Callenger Community and must have special customer provided Deluxe OakENTUCHO or Call Waiting Deluxe equipment. Call Waiting Deluxe equipment.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions (Cont'd)

Caller ID (Number Only)

This feature allows the Customer to view on a Customer provided display unit the telephone number of the calling party. If the calling number is from a hunt group only the main number will be transmitted.

Caller ID with Name with Anonymous Call Rejection

This feature allows the Customer to view on a Customer provided display unit the name and telephone number of the calling party. The Customer may choose to invoke the Anonymous Call Rejection if desired. This feature will reject incoming calls which originate from a telephone number which has a blocking feature which prevents the delivery of their number and or name to the called party.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions (Cont'd)

Custom Ring 1

A subscriber to this service will be able to receive calls dialed to two separate telephone numbers without having a second access line. A unique ringing pattern will be provided for the additional telephone number to facilitate the identification of incoming calls.

Custom Ring 2

A subscriber to this service will be able to receive calls dialed to up to three separate telephone numbers without having a second or third access line. A unique ringing pattern will be provided for each of the additional telephone numbers to facilitate the identification of incoming calls. Customer must also subscribe to Custom Ring 1.

Distinctive Ring Service

This feature allows the Customer to have special ringing patterns on incoming calls from up to six pre-identified numbers.

Privacy Screener

This feature works with Caller ID to automatically intercept unavailable, unknown, blocked or private calling numbers. Interception occurs before the phone rings. If the calling party provides identification, the customer is notified, and chooses whether or not to accept the call.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions (Cont'd)

Repeat Dialing

This feature automatically redials the last outgoing number dialed by the Customer regardless of whether the last number called was busy or idle, answered or unanswered. If the called line is busy, the called line will be checked periodically, for up to 30 minutes, and the customer will be notified by a special ring when the called line becomes idle. The customer can use the phone for incoming and outgoing calls while waiting for the special ring back.

Speed Dialing 8

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these number is completed by the Customer.

Speed Dialing 30

This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to thirty pre-selected numbers by dialing two-digit codes. Programming of these numbers is completed by the Customer.

Three Way Calling

This feature allows the Customer to add or transfer a third party to an established call without the assistance of the operator. Activation and deactivation of this feature is completed by the Customer.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.4 Other Subscription Services

5.4.1 Call Blocking

Customers may request one of several call blocking options listed below. Monthly charges may apply.

A. Call Blocking Full Restriction

Restriction of calls to: 1+, 0-, 0+, 00-, (1+/0+)411, NPA 900, IDDD 011+, 3 digit dialing service (N11, 211, 311, 511, 611, 711 and 811), 101XXXX, 976

B. Call Blocking 900/976

Restriction of calls to: 900, 976. Restriction of 900/976 calling is mandatory, and will automatically be applied.

C. Call Blocking Billed Number Screening

Restriction billing of Collect and/or Third Party Calls to the Customer's account.

D. Call Blocking - Pay Per Use Features

Restriction of calls using any or all of the following Pay Per Use Features: Repeat Dialing, Call Return, and Three Way Calling.

E. Call Blocking - Calling Number Delivery Block

Allows the calling party to permanently, or on an individual call basis, prevent the transmission of the calling party's directory number to the called party who may have Caller ID service.

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### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.5 Listings

#### 5.5.1 General

Generally, a residence listing consists of a surname, given name and/or initials, the address, and the telephone number. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

Customers shall provide the Company with information reasonably necessary and required by the directory publisher(s) for all listings, included but not limited to, customer listed name, listed address-including zip code, telephone number, community name, yellow page listing information, billing details, and directory delivery information.

The Company will include the primary listings in the White Pages (Alphabetical Section) of the Telephone Directory and will offer additional listings to the Customer. The Customer must identify its non-published and non-listed residence telephone numbers for directory purposes.

Any and all Customer claims relating to directory listings or advertisements are limited to the total amount of the charges for the listing or advertisement or the cost of the Customer's affected local service, whichever is less.

#### 5.5.2 Main Listings

#### A. Directory Listing - Standard

The Customer will receive one primary listing per line in the alphabetical section of the directory which serves the Customer's location.

#### B. Directory Listing - Additional

The term additional listing denotes any listing, regardless of form, in addition to the primary listing. A monthly rate applies for each additional listing. Additional residence listings may be any of the following:

- Names of members of the Customer's family or of person residing in the Customer's household.
- 2. When the Customer's name or names of other person residing in the household are spelled in more than one way, additional listings of the alternative spelling are permitted.

  PUBLIC SERVICE COMMISSION OF KENTUCKY
- 3. The owner of a duly licensed amateur radio station may obtain a listing of the station against this residence telephone number.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.5 Listings (Cont'd)

5.5.2 Main Listings (Cont'd)

C. Directory Listing - Non-Listed

Directory Listing - Directory Assistance telephone numbers are not listed in the Company's directories but are included in directory assistance records available to the general public.

The regulations specified in Section 5.5.2.D., following for Directory Listing - Non Published listing service also apply to Directory Listing - Non-Listed.

- D. Directory Listing Non Published
  - 1. Non Published Listing telephone numbers are not listed in either the Company's directories or directory assistance records available to the general public.
  - 2. Regulations

Incoming calls to Non Published Listing telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of private listing service in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for such unpublished service for the period during which the service was affected.

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the number of Non Published Listing service or the disclosing of said number to any person.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.6 Operator Services

#### 5.6.1 Local Directory Assistance

A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Charge, service charges will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third number or requests the Company operator to place a call to Directory Assistance. Person-to-Person and collect calls to Directory Assistance are not permitted.

Customers with disabilities who qualify for exemptions from Local Directory Assistance charges will not be charged for a maximum of 50 local and intrastate Directory Assistance calls. This exemption is inclusive of the same exemption provided in AT&T Communications of the South Central States, LLC, General Services Tariff for Kentucky, Section 5, and in addition to the exemption for interstate Directory Assistance calls, as provided in the AT&T Service Guide.

#### 5.6.2 Directory Assistance Call Completion

Directory Assistance Call Completion provides a Customer calling Directory Assistance with the option of having the call to the requested intrastate number completed without hanging up and originating a separate call. A charge applies to Directory Assistance Call Completion in addition to any normal directory assistance and/or local usage charge. Directory Assistance Call Completion service is furnished only where facilities are available.

#### 5.6.3 Busy Line Verification

Provides operator assistance in determining if the called line is in use. A service charge applies to all verification attempts to verify the condition of a customer line except attempts which are unsuccessful due to network equipment failure.

#### 5.6.4 Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called line. A charge applies for each attempt to interrupt regardless of whether or not the called line

agrees to release the line. Busy Line Verification west COMMISSION made prior to a Busy Line Interrupt. The Busy Line KENTUCKY interruption charge includes verifying the line Starter condition and call interruption.

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#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

- 5.6 Operator Services (Cont'd)
- 5.6.5 Local Operator Assisted and Calling Card Calls

Regulations relating to Operator Assisted and Calling Card Calls are the same as filed in the AT&T Communications of the South Central States, LLC, General Services Tariff for Kentucky, Section 5.

Rates and service charges for Local Operator Assisted and Calling Card Calls are specified in Section 6, following.

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> > SEP 0 9 2003

**PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

hanas a Bour EXECUTIVE DIRECTOR

# AT&T COMMUNICATIONS OF THE SOUTH CENTRAL STATES, LLC KENTUCKY LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 16, 2006 EFFECTIVE: July 1, 2006 BY: Tariff Administrator SECTION 5 1<sup>ST</sup> REVISED PAGE 25 CANCELS ORIGINAL PAGE 25

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### 5.7 Special Services and Programs

### 5.7.1 Universal Emergency Telephone Number Service

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. No charge applies for calls to the 911 number.

In compliance with State or County regulations, a fee may be charged to fund the provisioning of Universal Emergency Telephone Service.

### 5.7.2 Lifeline and TRS/TAP Surcharges

(T)

Lifeline Surcharge - The Kentucky Lifeline Surcharge will apply to all lines to which the Federal Subscriber Line Charge applies.

TRS Surcharge - The TRS (Telecommunications Relay Service) Surcharge will apply to all lines to which the Federal Subscriber Line Charge applies.

TAP Surcharge - The TAP (Telecommunications Access Program) Surcharges will apply to all lines to which the Federal Subscriber Line Charge applies.

(T)

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### LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

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6.2 6.2.1 6.2.2 6.2.3 6.2.4 6.2.5 6.2.6 6.2.7 6.2.8 6.2.9 6.2.10 6.2.11 6.2.12	AT&T Residential Local Service Offers  Call Plan Deluxe  Call Plan Unlimited with 3 Feature Package Enhanced  Call Plan Unlimited with 2 Feature Package Enhanced  Call Plan Unlimited Plus  Call Plan Unlimited  AT&T One Rate® USAsm  AT&T One Rate® Advantagesm  AT&T One Rate® State Plan  AT&T One Rate® Local Plan  AT&T Additional Feature Add-On Package  AT&T One Rate® Multi-Line Plan  AT&T One Rate® Multi-Line Unlimited Plan	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
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#### LOCAL EXCHANGE SERVICES TARIFF

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### 6. RESIDENTIAL LOCAL SERVICE RATES

# 6.1 Service Charges

6.1.6 Returned Check Charge

	Nonrecurring Charge
6.1.1 Installation Charges	
First Line Connection Charge Additional Line Connection Charge (each line)	\$65.00 65.00
6.1.2 Telephone Number Change Charge	
First Number Change Charge Additional Number Change Charge	35.00 35.00
6.1.3 NID Move Charge	
Per Move	500.00
6.1.4 Service Order Charges	
Record Order Charge Service Order Charge - Directory Listing Primary long distance carrier change (per access line)	9.95 9.95 5.00
Primary IntraLATA toll carrier change	5.00
(per access line) Change Feature Order Charge Call Block Activation	9.95 5.00
6.1.5 Service Order Charge Move	
Per Account	65.00

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# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 1, 2005 SECTION 6 EFFECTIVE: July 1, 2005 FIFTH REVISED PAGE 2 BY: Tariff Administrator CANCELS FOURTH REVISED PAGE 2

# 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.2 AT&T Local Exchange Service Options

			MONTHLY RATE <u>PER LINE</u>	
6.2.1	Call Plan Deluxe		\$32.95	
6.2.2	Call Plan Unlimited with 3 Feature Enhanced	Packag	ge 30.95	
6.2.3	Call Plan Unlimited with 2 Feature Enhanced	Packag	ge 29.95	
6.2.4	Call Plan Unlimited Plus As an Additional Line		19.95 16.95	
6.2.5	Call Plan Unlimited As an Additional Line		26.95 23.95	
6.2.6	AT&T One Rate® USA <sup>sm</sup>		62.95	(I)
6.2.7	AT&T One Rate® Advantage <sup>sm</sup>		67.95	(I)
6.2.8	AT&T One Rate® State Plan		45.95	
6.2.9	AT&T One Rate® Local Plan		31.95	
6.2.10	Additional Feature Add-On Package	\$3.00	per additional feature, but no more than a maximum of	
		\$7.00	when the customer selects a total of three or more additional features.	
6.2.11	One Rate® Multi-Line Plan* Each Additional Line		44.95 16.95	
6.2.12	One Rate <sup>®</sup> Multi-Line Unlimited Plan Each Additional Line	1*	84.95 16.95	

to new customers.

• Effective March 1, 2005, this plan is no longer available ( **EFFECTIVE** 7/1/2005 **PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

# 6.3 Custom Features

#### 6.3.1 Feature Rates

Features may be added to an account in addition to any features included in the Customer's Offer. The following features are furnished, where facilities are available, at the rates listed below. Features are available either at a Monthly Rate or on a Per Use Basis, with a Monthly Cap.

	Rate	/Monthly
	(per line)	
	(ber line)	<u>Cap</u>
Anonymous Call Rejection	\$3.30	
Call Forwarding Busy	1.00	
Call Forwarding Busy/No Answer	2.00	
Call Forwarding No Answer	1.00	
Call Forwarding No Answer Ring Control	1.00	
Call Forwarding Preferred	4.20	
Call Forwarding Remote Access	6:00	
Call Forwarding Variable	3.60	
Call Return	4.40	\$.90/\$9.00
Call Screening	4.20	
Call Trace	4.20 (N)	\$4.20
Call Waiting	5.50	
Call Waiting - Deluxe	6.00	
Call Waiting - Deluxe w/Call Forward No Answer	6.00	
Caller ID	7.95	
Caller ID with Name with Anonymous Call Rejection	8.45	
Custom Ring 1	3.95	
Custom Ring 2	5.95	
Customer Control of Call Forwarding Busy	3.00	
Customer Control of Call Forwarding No Answer	3.00	
Distinctive Ring Service	4.20	
Privacy Screener *	5.95	
Repeat Dialing	4.20	\$.90/\$9.00
Speed Dialing (30)	4.10	, , ,
Speed Dialing (8)	3.60	
Three Way Calling	3.60	\$.90/\$9.00
• •		, , , , , , , , , ,

\* Note: This charge is reduced to \$2.95 for Customers subscribing to the Call Plan Unlimited with 3 Feature Package Enhanced, Call Plan Deluxe, AT&T One Rate USA and AT&T One Rate Advantage.

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Monthly Per Use

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# 6. RESIDENTIAL LOCAL SERVICE RATES\*

# 6.4 Other Subscription Services

# 6.4.1 Call Blocking

Monthly Recurring Charges for Blocking Options are specified below. Nonrecurring charges also apply for requests for Blocking subsequent to initial installation, and for requests to remove blocking. Nonrecurring charges do not apply to requests for blocking included in initial installation of service.

	Monthly Rate (per line)
Call Blocking Full Restriction	\$3.50
Call Blocking 900/976	0.00
Call Blocking Billed Number Screening Collect Third Party Collect and Third Party	0.00 0.00 0.00
Call Blocking Pay Per Use Feature Repeating Dialing Call Return Three Way Calling Repeat Dial, Call Return and Three Way Calling	0.00 0.00 0.00 0.00
Call Blocking - Calling Number Delivery Block	0.00

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# LOCAL EXCHANGE SERVICES TARIFF

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### 6. RESIDENTIAL LOCAL SERVICE RATES

# 6.5 Listings

		Monthly Rate	
Α.	Main Listings		
	Directory Listing - Standard	\$0.00	
	Directory Listing - Additional	1.20	
	Directory Listing - Non-Listed	2.32	(I)
	Directory Listing - Non Published	4.50	(I)
	Directory Listing - Custom Ring l	\$0.00	
	Directory Listing - Custom Ring 2	\$0.00	

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# 6. RESIDENTIAL LOCAL SERVICE RATES

# 6.6 Operator Services

# 6.6.1 Operator Assistance Rates

-	Rate	
Local Directory Assistance (Per Call)	\$1.25	
Call Completion Service	.30	
Busy Line Verification	3.00	(I)
Busy Line Interrupt	6.00	(I)

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

# 6.6 Operator Services

Payphone Surcharge

# 6.6.2 Local Usage Rates and Service Charges

Usage Charges and Service Charges for Local Calls:

	Rate Per <u>Minute</u>	AT&T CARD Svc Charge Per Call	LEC CARD Svc Charge Per Call	COMMERCIAL CARD Svc Charge Per Call
CALLING CARD:				
Customer Dialed Calling Card Station: Customer Dialed/Automated	\$.10	\$1.95	\$2.95	\$2.95
Customer Dialed and Operator Must Assist	.10	1.95	2.95	2.95
Customer Dialed and Operator	.10	2.95	3.95	3.95
Assisted Operator-Dialed Calling Card Station	.10	2.95	3.95	3.95
OPERATOR STATION:	Rate Per Minute	Svc Charge Per Call		
Operator Handled:				
Collect	.10	2.95		
Billed To Third party	.10	3 <b>.9</b> 5		
Sent Paid Non-Coin	.10	3 <b>.9</b> 5		
Automated: Collect	.10	1.95		
Billed To Third party	.10	2.95		
4. Person-to-Person (Collect, Billed to Party, Sent Paid Non- Coin, Billed to Calling Card)	.10	9.95		

\$.56

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### 6. RESIDENTIAL LOCAL SERVICE RATES

# 6.6 Lifeline and TRS/TAP Surcharges

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	Monthly Rate Per Line	_	
Lifeline Surcharge	\$ .08		
TRS Surcharge	.07	(R)	
TAP Surcharge	.02	(I)	(T)

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# 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions

From time to time, AT&T will offer promotions relating to AT&T Residential Local Service, in accordance with Commission regulations. Promotions are subject to all applicable terms and conditions of this tariff, and are available to customers subscribing to Residential Local Service, as described in Section 5, preceding.

#### 6.7.1 \$5 BILL CREDIT - FOR SIX MONTHS PROMOTION (TENKD)

Beginning February 23, 2006, through December 31, 2006, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

(C)

To be eligible for this promotion, Customers must:

- respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff;
- 3) subscribe to AT&T as their primary interexchange carrier.

This offer may also be used in connection with marketing and retention of AT&T's Local Service customers. Specifically, residential customers who express dissatisfaction with AT&T Local Service or with changes to their calling plan or promotion and confirm verbally the intention to convert to another carrier may receive this promotion.

Eligible Customers will receive a \$5.00 bill credit for six months. The bill credit will be applied on the first billing cycle after enrollment is processed by the billing system. Any portion of the bill credit not used in a billing month will appear as a credit balance on the customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or discounted usage to Customers subscribing to AT&T PodBLICESCOMMISSION described in Sections 5 and 6 of this tariff.

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Executive Director

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#### LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

- 6.7 Promotions (Cont'd)
- 6.7.2 \$5 BILL CREDIT FOR TWELVE MONTHS PROMOTION (TENKB)

Beginning February 23, 2006, through December 31, 2006, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

(C)

To be eligible for this promotion, Customers must:

- respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff;
- 3) subscribe to AT&T as their primary interexchange carrier.

This offer may also be used in connection with marketing and retention of AT&T's Local Service customers. Specifically, residential customers who express dissatisfaction with AT&T Local Service or with changes to their calling plan or promotion and confirm verbally the intention to convert to another carrier may receive this promotion.

Eligible Customers will receive a \$5.00 bill credit for twelve months. The bill credit will be applied on the first billing cycle after enrollment is processed by the billing system. Any portion of the bill credit not used in a billing month will appear as a credit balance on the customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or discounted usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions (Cont'd)

#### 6.7.3 \$10 BILL CREDIT - FOR SIX MONTHS PROMOTION (TENKC)

Beginning February 23, 2006, through December 31, 2006, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

(C)

To be eligible for this promotion, Customers must:

- respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff;
- 3) subscribe to AT&T as their primary interexchange carrier.

This offer may also be used in connection with marketing and retention of AT&T's Local Service customers. Specifically, residential customers who express dissatisfaction with AT&T Local Service or with changes to their calling plan or promotion and confirm verbally the intention to convert to another carrier may receive this promotion.

Eligible Customers will receive a \$10.00 bill credit for six months. The bill credit will be applied on the first billing cycle after enrollment is processed by the billing system. Any portion of the bill credit not used in a billing month will appear as a credit balance on the customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or discounted usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions (Cont'd)

## 6.7.4 \$10 BILL CREDIT - FOR TWELVE MONTHS PROMOTION (TENKA)

Beginning January 1, 2004 through December 31, 2004, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must:

- respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff;
- 3) subscribe to AT&T as their primary interexchange carrier.

This offer may also be used in connection with marketing and retention of AT&T's Local Service customers. Specifically, residential customers who express dissatisfaction with AT&T Local Service or with changes to their calling plan or promotion and confirm verbally the intention to convert to another carrier may receive this promotion.

Eligible Customers will receive a \$10.00 bill credit for twelve months. The bill credit will be applied on the first billing cycle after enrollment is processed by the billing system. Any portion of the bill credit not used in a billing month will appear as a credit balance on the customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or discounted usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

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EXECUTIVE DIRECTOR

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### 6. RESIDENTIAL LOCAL SERVICE RATES

- 6.7 Promotions (Cont'd)
- 6.7.5 \$25 BILL CREDIT FOR ONE MONTH PROMOTION (TENSG)

Beginning February 23, 2006, through December 31, 2006, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

(C)

To be eligible for this promotion, Customers must:

- 1) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff;
- 3) subscribe to AT&T as their primary interexchange carrier;

Eligible Customers will receive a \$25.00 bill credit for one billing period. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$25 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or free usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

## 6.7 Promotions (Cont'd)

# 6.7.7 \$25 BILL CREDIT - FOR TWO MONTHS PROMOTION (TBNJC)

Beginning January 1, 2004, through December 31, 2004, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must:

- 4) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 5) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff;
- 6) subscribe to AT&T as their primary interexchange carrier;

Eligible Customers will receive a \$25.00 bill credit for two billing periods. The bill credit will be applied to charges on the first two billing cycles after enrollment is processed by the billing system. If the Customer's total bill is less than the \$25 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or free usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE (C)

MAY 2 1 2004

PURSUANT TO 807 KAR DOUTS SECTION 9 (1)

EXECUTIVE DIRECTOR

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### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions (Cont'd)

### 6.7.8 \$50 BILL CREDIT - FOR ONE MONTH PROMOTION (TENRA)

Beginning January 1, 2004, through December 31, 2004, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

(C)

To be eligible for this promotion, Customers must:

- 7) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 8) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Local Service, provided under Sections 5 and 6 of this Tariff; and
- 9) subscribe to AT&T as their primary interexchange carrier;

Eligible Customers will receive a \$50.00 bill credit for one billing period. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$50 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or free usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

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#### 6.7 Promotions (Cont'd)

#### 6.7.9 AT&T GEICO BILL CREDIT PROMOTION (TENKD)

Beginning September 9, 2003, 2003, through December 31, 2003, AT&T will, from time-to-time, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, customers of GEICO must:

- 4) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T during the marketing campaign and request this promotion;
- 5) newly subscribe, or upgrade their current subscription, to an AT&T Residential Local Service Offer that includes two or more calling features, provided under Section 5 of this Tariff;
- 6) subscribe to AT&T as their primary interexchange carrier and local exchange carrier.

Eligible Customers will receive a \$5.00 bill credit for six billing periods. The bill credit will be applied on the first billing cycle after enrollment is processed by the billing system. Any portion of the bill credit not used in a billing period will appear as a credit balance on the customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or discounted usage to Customers subscribing to AT&T Residential Local Service, as described in Section 5 of this tariff.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > SEP 0 9 2003

**PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

hancole Done. EXECUTIVE DIRECTOR

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: August 8, 2003

EFFECTIVE: September 9, 2003

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BY: Tariff Administrator

#### 6. RESIDENTIAL LOCAL SERVICE RATES

6.7 Promotions (Cont'd)

6.7.10 BANK ONE BILL CREDIT PROMOTION (TENSG & TENKD)

Beginning September 9, 2003, 2003, through December 31, 2003, AT&T will offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers of Bank One must:

- 1) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion;
- 2) newly subscribe, or upgrade their current subscription, to an AT&T Residential Local Service offer that includes two or more calling features, provided under Sections 5 and 6 of this Tariff; and
- 3) subscribe to AT&T as their primary interexchange carrier;

Eligible Customers will receive a \$25.00 bill credit for one billing period. The bill credit will be applied to charges on the first billing cycle after enrollment is processed by the billing system. If the Customer's total bill is less than the \$25 bill credit, the remaining credit amount will appear as a credit balance on the Customer's future bills.

In addition, eligible Customers will receive a \$5.00 bill credit for six months. The bill credit will be applied on the first billing cycle after enrollment is processed by the billing system. Any portion of the bill credit not used in a billing month will appear as a credit balance on the customer's future bills.

If at any time during this promotion, the Customer selects a carrier other than AT&T for their interexchange carrier and/or their Local Exchange Carrier, the Customer will: 1) forfeit any monthly bill credit not yet received, and 2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits or free usage to Customers subscribing to AT&T Local Service, as described in Sections 5 and 6 of this tariff.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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#### LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

### 6.7 Promotions (Cont'd)

### 6.7.11 AT&T FREE MONTH WITH LOCAL PROMOTION

Beginning January 1, 2004, through December 31, 2004, AT&T will, in (C) connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must:

- 1) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to, or upgrade their current service to, any AT&T Residential Local Service feature package offer containing 2 or more Custom Calling Features, provided under Sections 5 and 6 of this Tariff;

Eligible Customers will receive, depending upon the qualifications of the customer, one of the following:

- 1 Month Waiver of the Monthly Recurring Charge for their selected Call Plan on the first (primary) line only;
- 2 Months Waiver of the Monthly Recurring Charge for their selected Call Plan on the first (primary) line only; or
- 3 Months Waiver of the Monthly Recurring Charge for their selected Call Plan on the first (primary) line only.

If at any time during this promotion, the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will: (1) forfeit any monthly bill credits not yet received, and (2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions providing credits of Monthly Recurring Charges.

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# LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions (Cont'd)

#### 6.7.12 AT&T 60 FREE MINUTES PROMOTION (RW1KA)

Beginning January 1, 2004, through December 31, 2004, AT&T will, in (C) connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must:

- 1) respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service, or upgrade their current subscription under AT&T Residential Local Service, provided under Sections 5 and 6 of this Tariff;
- 3) subscribe to AT&T as their primary interexchange carrier.

Eligible Customers will receive six consecutive monthly bill credits, each equal to the lesser of: 1) the first 60 minutes of domestic Dial Station calling per month or 2) the total minutes of domestic Dial Station calling per month. The bill credit will be awarded on complete billing cycles after enrollment, but will begin no later than the second complete bill cycle after the Customer enrolls. Customers will receive the above bill credits on the monthly bill statement during the monthly bill period the credit was earned.

For this promotion, Eligible domestic Dial Station usage is defined as a Customer's billed usage for a monthly billing period for domestic Dial Station Calls. Eligible domestic Dial Station usage includes intrastate calling unless an identical Free Minutes Promotion is effective under an applicable AT&T intrastate tariff.

AT&T will calculate a Customer's qualifying usage for the free minutes bill credit by using the first 60 minutes of domestic Dial Station qualifying usage during the Customer's monthly bill cycle. Customer's free minutes credit will be calculated after all other discounts and credits are applied. In the event a Customer has less than 60 qualifying free minutes of usage in a given monthly bill cycle period, a credit for only the qualifying minutes used will be issued to the Customer and counted as the 60 free minutes credit. In the event a Customer has no qualifying free minutes usage in a given monthly bill cycle period, a credit of \$0 will be issued to the Customer.

If at any time during this promotion, the Customer selects a carrier other than AT&T as their primary interexchange carrier and/or Lipecals Examples COMMISSION Carrier, the Customer will: (1) forfeit any monthly bill credet sendet vet received, and (2) terminate their participation in this promotion.

This offer is available where billing capabilities exist. TMAX promochon may not be combined with any other AT&T Promotions providing credits based upon usage charges. PURSUANT TO 807 KAR 5:017 SECTION 9 (1)

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### LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

6.7 Promotions (Cont'd)

#### 6.7.13 RESIDENTIAL LOCAL SERVICE INCENTIVE PROMOTION

Beginning January 1, 2004, through December 31, 2004, AT&T may, from time-to-time, in connection with the marketing of AT&T's Local Service, offer to Customers who order AT&T Residential Local Service in response to an AT&T Marketing contact, free of charge, various items of merchandise and/or certificates, coupons or prepaid cards not to exceed \$50.00 in value.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### LOCAL EXCHANGE SERVICES TARIFF

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THIRD REVISED PAGE 21

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CANCELS SECOND REVISED PAGE 21

#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions

### 6.7.14 NEW LINE ACTIVATION FEE WAIVER PROMOTION (TLFAC)

Effective September 24, 2004, this promotional fee waiver will no longer be available.

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Beginning January 1, 2004, AT&T will, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers of AT&T Residential Local Service.

To be eligible for this promotion, Customers must:

- respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion during an active marketing program;
- 2) newly subscribe to AT&T Residential Local Service provided under Sections 5 and 6 of this Tariff at their new residence when placing their new installation order

For eligible Customers participating in this promotion, AT&T will waive the Installation Charge normally incurred for new installations for non-AT&T local Customers that are moving and choose AT&T for Local Service at their new residence with a new number.

The waiver of the Installation Fee will be applied on an account level, and will include installation fees for the primary line and any additional lines ordered in conjunction with the primary line or another additional line.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T promotions providing credits or free usage to Customers subscribing to AT&T Residential Local Service, as described in Sections 5 and 6 of this tariff.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 09/24/2004 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

### LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions

#### AT&T SINGLE LD RATE (WITH LOCAL) PROMOTION (CPMTX) 6.7.15

Beginning January 1, 2004, through December 31, 2004, AT&T will, in (C) connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must:

- 4) Enroll in this promotion during a marketing contact with AT&T or by calling an AT&T designated 800 number;
- 5) Subscribe to Residential Local Service, as provided in Sections 5 and 6 of this tariff;
- 6) Subscribe to AT&T as their primary interexchange carrier for both intraLATA and interLATA calling.

Eligible Customers will receive the following usage rates for all intraLATA and interLATA intrastate Dial Station Calls subject to toll charges, and will be billed a Monthly Recurring Charge, also specified below:

MONTHLY RECURRING CHARGE: \$3.95

IntraLATA Dial Station Rate

(per minute or fraction thereof): \$.07

InterLATA Dial Station Rate

\$.07 (per minute or fraction thereof):

If at any time during this promotion, the Customer selects a carrier other than AT&T as their Local Exchange Carrier, the Customer will terminate their participation in this promotion.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Communications of the South Central States, LLC promotions providing promotional intrastate usage charges.

This plan is provided in conjunction with an interstate AT&T offering. (A rate of \$.07 on Dial Station interstate calls is specified in AT&T's Service Guide - One Rate 7 Cents Plan - CPMLM). Any Monthly Recurring Charge associated with the interstate plan will be waived for Customers enrolled in this promotion.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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LOCAL EXCHANGE SERVICES TARIFF

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions

#### 6.7.16 SERVICE ORDER CHARGE WAIVER PROMOTION

Beginning March 18, 2004, and ending September 18, 2004, AT&T will, in connection with the marketing of AT&T's Local Service, offer the following promotion to eligible residential Customers.

To be eligible for this promotion, Customers must:

- respond to an AT&T initiated marketing contact or AT&T marketing material related to this promotion, or contact AT&T and request this promotion during the active marketing campaign;
- 2) upgrade their current subscription to another feature package, or add a la carte features, to their AT&T Residential Local Service, provided under Sections 5 and 6 of this Tariff;

For eligible Customers participating in this promotion, AT&T will waive the Service Order Charge normally incurred for changing calling plans and/or adding or changing features or services.

The waiver of the Service Order Charge will be applied on an account level, and will include fees for the primary line and additional lines.

This offer is available where billing capabilities exist. This promotion may not be combined with any other AT&T Promotions unless otherwise specified by AT&T.

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#### 6. RESIDENTIAL LOCAL SERVICE RATES

#### 6.7 Promotions

#### 6.7.17 SERVICE ACTIVATION FEE WAIVER

Between February 23, 2006 and November 30, 2006, AT&T will waive the Service Activation Fee for residential customers on primary and/or additional lines. Customers must call in and selfidentify. The waivers will apply in the following situations:

Military customers-they will be required to provide the name of their commanding officer, branch and battalion in order to qualify;

Existing customers impacted by natural disasters who are forced to relocate (for example, Hurricane Katrina victims);

Call Vantage customers who decide not to keep the Call Vantage service and move back to UNE tariffed services.

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SECTION 9 (1)

# LOCAL EXCHANGE SERVICES TARIFF

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SECOND REVISED INDEX PAGE 1

BY: Leslie Buford-Tariff Administrator CANCELS FIRST REVISED INDEX PAGE 1

### 7. AT&T LOCAL EXCHANGE SERVICES

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7.2	Monthly Recurring Charge	2	1	
7.3	Non-Recurring Charge	3-4	2-3	
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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 7 ORIGINAL PAGE 1

### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.1 Description

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services, also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of lines/trunks required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service offering provided by AT&T.

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BY: SKEDAND BUI SECRETARY OF THE COMMISSION

#### LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

CANCELS FIRST REVISED PAGE 2

# 7. AT&T LOCAL EXCHANGE SERVICES

# 7.2 Monthly Recurring Charges

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as SPECIFIED IN THE Price List: AT&T SDN OneNet Service or AT&T Business Network Service. Customers who order AT&T Local Exchange Services associated with ACC Business Service will be charged as specified in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as specified in the Price List: AT&T SDN OneNet Service or AT&T Business Network Service.

Usage Rates

(N)

AT&T Business Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

(N)

# 7.3 Non-Recurring Charges

#### A. Installation Charge\*

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

#### B. Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

\* Installation Charge is waived for new and existing AT&T Local Exchange Customers who buy new or add line and/or trunks on AT&T Business Network and OneNet Services. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or the commission billed a termination charge equal to the waived Installation that the commission of the commission billed a termination charge equal to the waived Installation that the commission charge (s).

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 7
ORIGINAL PAGE 3

### 7. AT&T LOCAL EXCHANGE SERVICES

# 7.3 Non-Recurring Charges (Cont'd)

## C. Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

### D. Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

## E. Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to directory listings, see non-recurring directory listing charges in the Price List.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator CANCELS SECOND REVISED PAGE 4

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.3 Non-Recurring Charges (Cont'd)

### F. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

## G. 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

### H. Expedite Charges

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer per service expedite

Refer to the PRICE SCHEDULE

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 02/28/2005

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Executive Director

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### LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator CANCELS ORIGINAL PAGE 5

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features

Optional features are available with AT&T Local Exchange Services. Customers may order features individually or as part of a Feature Package. Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Customers who order AT&T Local Exchange Services associated with any of the following services will be charged the Monthly Recurring Charges shown in the Price List: AT&T SDN OneNet Service, AT&T Business Network Service or AT&T All In One Service. Customers who order AT&T Local Exchange Services associated with ACC Business Service will be charged the Monthly Recurring Charges shown in the Price List. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features may be ordered:

#### Anonymous Call Rejection (ACR)

This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing \*77. Customers cancel ACR by pressing \*87. It does not block calls from numbers that are unavailable.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

#### Call Forward Busy

This feature allows the customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

#### Call Forward No Answer

This feature allows the customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

#### Call Forward Variable

This feature enables a customer to program their telephonentson forward their calls to another telephone number of Kharunstomer assumes financial responsibility for all calling that gets generated by the use of this feature.

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### LOCAL EXCHANGE SERVICES TARIFF

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Leslie Buford-Tariff Administrator

SECTION 7 ORIGINAL PAGE 6

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

#### Call Return

This feature redials the number of the most recent incoming call to the Customer's telephone number. This feature is activated when the user dials \*69. The number of the most recent incoming call will then be dialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated, regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. This feature cannot be activated when the number of the most recent incoming call has call or line blocking or is otherwise unavailable. The following limitations apply to the Call Return function:

- 3-Way Calling: Call Return will only work for the first party called, not for the second.
- Call Return will not work to call a customer who has Call Forwarding Variable, or to call a toll-free, 900 or private number.
- Repeat Dialing cannot be used right after Call Return is used, unless the user dials an outgoing call.

#### Call Trace

This feature permits the user to activate an immediate trace of a prank or harassing call by hanging up and dialing \*57. When Call Trace is initiated, the Customer's telephone number and the telephone number of the last received calling party number are captured and made available to the Customer's local law enforcement agency. After dialing \*57, the Customer receives a recording indicating the trace was successful. The Customer may then call Customer's local law enforcement agency to pursue further action. The Company does not represent that any local law enforcement officials will take action with regard to the traced call. The charge for Call Trace is assessed on a per use basis. The Customer will be charged only for successful traces.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, other than for its gross negligence or willful misconduct, with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with the success or failure of Call Trace, shall not exceed the charge that the Customer incurred for Call Trace. Except as provided above, the Customer indemnifies and saves the Company harmless against any and all mission claims for damages caused or claimed to have been caused indirectly or indirectly, by the use of Call Trace.

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# LOCAL EXCHANGE SERVICES TARIFF

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BY: Leslie Buford-Tariff Administrator

#### AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

Call Transfer

This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges assocated with the transferred call for the duration of the call.

Call Waiting/Cancel Call Waiting

The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer depresses the switchhook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.

Caller ID

This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or show that the number of the calling party is private or unavailable.

Caller ID Blocking-Per Line

A calling party may block the passage of his/her telephone number or associated main listed name to user of any Local Service. customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (\*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller ID Blocking-Per Line is provided without charge.

Caller ID Blocking-Per Call

Caller ID Blocking is also available on a per call basis. Caller ID Blocking-Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a OFKENTUCKODE (\*67) prior to placing a call Placket and the place of (\*67) prior to placing a call. Blocking will be activated from that outgoing call only.

Caller ID Blocking-Per Call is provided without charge! 2 8 2003

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(L) Material previously located on Page 8.

# LOCAL EXCHANGE SERVICES TARIFF

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

Caller ID with Name

This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

Caller ID with Call Waiting

This feature provides customers the ability to see the number or the name of the calling party while engaged in a telephone conversation. Customers must subscribe to both Caller ID and Call Waiting features. When customers subscribe to Caller ID with Call Waiting, they receive the functionality of both Call Waiting and Caller ID along with an alert signal indicating that another caller is attempting to call. There is no additional charge for Caller ID with Call Waiting.

Distinctive Ring Service

This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a predesignated back-up site during Tl or PBX failures or when all trunks are busy. This option is available with DS1-Digital Facilities, ISDN PRI and Digital Trunks service only.

ICR can redirect all or only pre-selected DID numbers, depending on the customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the predesignated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the customer to obtain any necessary permission for the use of any Destination Number.

If ICR is ordered at two or more sites that provide back up to one another, the back up telephone number cannot be redirected.

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ICR is limited to a maximum of ten simultaneous redirected calls
per Tl, a maximum of twenty-four simultaneous calls for trunk groups of one to four Tls, and a maximum of forty-eight TION 9 (1)
simultaneous calls for trunk groups of five Tls or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

Incoming Call Redirect Option (Cont'd)

Customers will be responsible for all usage charges associated with redirected calls.

Refer to the PRICE SCHEDULE

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Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business Service customers receiving AT&T All In One Service, AT&T Business Network Service, DS-1 Digital Facilities and DS-1 ISDN PRI on AT&T Business Network Service. Refer to Price List for charges.

### Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a call dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

Remote Access to Call Forwarding (RACF)

This feature allows a customer to activate/deactivate the automatic transfer of their incoming calls to another telephone number. Users subscribing to RACF must also have or subscribe to Call Forward Variable feature. RACF requires a local dial-in telephone number be provided to the customer. Customer uses a four-digit PIN to access the call-forwarding feture. The user gains remote access to the Call Forward Variable feature from a touch-tone telephone at a remote location.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.4 Features (Cont'd)

Remote Call Forwarding

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). Calls forwarded with this feature will be subject to all appropriate local, local toll and/or long distance charges from the call forwarding location to the terminating station.

#### Limitations:

- A. Remote Call Forwarding service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating number is a coin or coinless pay telephone.
- C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
- D. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction.

The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never coccurs.

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Where the Company is aware of such a service EFFECTIVE configuration, it reserves the right to modify such arrangements. Modifications may include, but APP 102 2002 limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer of the RCF service. The RCF customer will be responsible for normal tariff charges FOCT KAR 5011, changes.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

Remote Call Forwarding (Cont'd)

- Remote Call Forwarding is not represented as suitable for satisfactory transmission of data and is only available with (C) AT&T All In One Service, ACC Business and AT&T Business Network (Ċ) Service.
- F. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- G. When the Call Forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office.
- H. Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.
- I. Calls can only be forwarded to the Customer's primary business telephone location.

Minimum Contact Period

The minimum contract period for this service is one month.

Charges

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is

Remote Call Forwarding is only available with ACC Business Service.

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### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

Repeat Dial

This feature allows the user to redial the last number dialed. To activate this feature, the user dials \*66. The last number dialed will then be redialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. The following limitations apply to the Repeat Dial function when used with other features:

- Call Forwarding: Repeat Dialing may be denied when used to call numbers with Call Forwarding features.
- The following types of calls will be denied when Repeat Dialing is initiated: 911,411,611, Busy Line Verification calls, Directory Assistance calls, Operator Assisted calls, and Partial dials.
- The following types of calls may be marked invalid: 800, 900, and 20+ digit calls
- 3-Way Calling: Repeat Dialing will only work for the first party called, not for the second.

Selective Call Rejection

This feature allows the customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing \*60. Customers can cancel Selective Call Rejection by pressing \*80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

Speed Dialing 8

This feature allows the customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

Speed Dialing-30

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory commission.

Dial 30 is only available with ACC Business and ACC KENTUCKY Network Service.

Three Way Calling

This feature allows the customer to connect a third For Tone to an existing call. The Customer assumes financial responsibility for all calling charges generated by the un

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.5 Features Packages

The following Feature Packages may be ordered. Feature Packages are not available for AT&T Local Exchange Services when associated with ACC Business Service.

Feature Package 1 includes:

Call Forward Variable and Three Way Calling.

Feature Package 2 includes:

Call Forward Variable, Three Way Calling and Call Waiting/Cancel Call Waiting.

Feature Package 3 includes:

Call Forward Variable, Three Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy and Speed Dialing 8.

Small Business Feature Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Transfer, Call Waiting/Cancel Call Waiting, Distinctive Ring, Speed Dialing 30, Three-Way Calling

Small Business Basics Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Waiting/Cancel Call Waiting, Remote Access to Call Forwarding, Three-Way Calling

Small Business Basics Plus Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Waiting/Cancel Call Waiting, Remote Access to Call Forwarding, Three-Way Calling, Basic Voice Mail, Inside Wire Maintenance Plan

Small Business Complete Package includes:

Caller ID with Name, Call Forward Busy, Call Forward No Answer, Call Forward Variable, Call Transfer, Call Waiting/Cancel Call Waiting, Distinctive Ring, Selective Call Rejection, Remote Access to Call Forwarding, Speed Dialing 30, Three-Way Calling, Basic Voice Mail, Inside Wire Maintenance Plan

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.6 Directory Listings

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or One-way Inward Trunk service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

### A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.6 Directory Listings (Cont'd)

#### В. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

### C. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

- 1. If the Customer is a partnership or a firm, names of partners or members of the firm;
- If the Customer is a corporation, names of officers of the Corporation; or
- 3. For any business establishment, names of associates or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.6 Directory Listings (Cont'd)
  - D. Non-Published Listings
  - 1. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

2. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.6 Directory Listings (Cont'd)

### E. Non-Listed Listings

### 1. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

### Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section L2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

### F. Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.7 Local Operator Services

### A. Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

### B. Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

### C. Busy Line Verification with Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.7 Local Operator Services (Cont'd)

### D. Operator Assistance

### 1. Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except as specified, for Customer-Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

### 2. Customer Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

### a. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

### b. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

### c. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card, or (2) the Customer's Calling Card, or KENTUCKY number, when input, is not the accepted length to be automatically validated and requires operator intervention.

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### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.7 Local Operator Services (Cont'd)
  - D. Operator Assistance (Cont'd)
    - Customer Dialed Calling Card Station (Cont'd)
      - d. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(1). AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

- (2). Calling Card other than the AT&T CIID/891 Card
  - (a) Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(b) Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

### 3. Person-to-Person

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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#### AT&T LOCAL EXCHANGE SERVICES

- 7.7 Local Operator Services (Cont'd)
  - D. Operator Assistance (Cont'd)
  - 4. Billed to Third Party

Billed to Third Party charges apply when the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

5. Operator Assistance Local Usage Rates

Operator Assistance Local Usage rates apply to Operator-Handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.8 Directory Assistance Service

Directory Assistance Service is furnished in the state of Kentucky and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

#### A. Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

### B. Exemptions

No charge applies for:

- 1. Calls for Directory Assistance originating from coin telephones.
- 2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

#### C. Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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### AT&T LOCAL EXCHANGE SERVICES

### 7.9 AT&T Local Exchange Services-ISDN PRI

### A. Description

AT&T Local Exchange Services-ISDN PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). AT&T Local Exchange Services-ISDN PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. AT&T Local Exchange Services-ISDN PRI is available where facilities and operating systems exist.

Customers using the facilities for data transmission only will be subject to the Monthly Recurring Data Facility Charges in lieu of the standard Monthly Recurring Facility Charge

AT&T Local Exchange Services-ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD). It can also be used as loop transport for circuit switched data.

AT&T Local Exchange Services-ISDN PRI is provisioned on the 1.544 megabits per second (MBPS) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel (Primary) or 24 B channels (Secondary) to provide the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channeled transport.

ISDN describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channeled transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

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BY Stephand Bul SECRETARY OF THE COMMISSION

#### LOCAL EXCHANGE SERVICES TARIFF

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

### A. Description (Cont'd)

The B Channel is a 64 kilobits per second (KBPS) channel used for information transfer between users and may be used in conjunction with circuit-switched service. The D Channel is a 64 KBPS per second channel that carries signaling and control for the B channels. The backup D Channel automatically takes over for a failed D channel in case of trouble and is purchased as part of a 23B+Backup D PRI Arrangement.

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T and are described in this tariff: AT&T Business Network Service or AT&T SDN OneNet Service.

ISDN PRI may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the PRICE SCHEDULE.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T and any of its affiliates authorized to provide you with AT&T service prior to November 17, 2005, if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

### A. Description (Cont'd)

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

### A. Customer Not Ready Charges

(N)

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

### B. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

### B. Original Called Number (OCN)

(N)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back up on the ISDN trunk.

Refer to the PRICE SCHEDULE

(N)

### C. Monthly Recurring Charges

(T)

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities as specified in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers.

### D. Non-Recurring Charges

(T)

### 1. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

### 2. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

### 3. Directory Listings

Directory Listings are provided as described in Section 7.6, preceeding.

### 4. Local Operator Service

Local Operator Service is provided as described in Section 7.7, preceeding.

### 5. Directory Assistance Service

Directory Assistance Service is provided as described in Section MISSION 7.8, preceeding.

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

### H. High Cap ISDN PRI

(N)

At the Company's discretion, the Company may reconfigure the customer's service from ALS ISDN PRI to High Cap ISDN PRI Service if the customer's ALS ISDN PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or Tl trunk, 23B+ 1D channel, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The customer will be charged rates for High PRI Service as listed in the PRICE SCHEDULE. The Company reserves the right to audit the customer's ALS ISDN PRI usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap ISDN PRI trunks to satisfy the call completion criteria listed above.

1) High Cap ISDN PRI Customer Access Requirements

High Cap ISDN PRI support inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap ISDN PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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### 7. AT&T LOCAL EXCHANGE SERVICES

#### AT&T Local Exchange Services-DS-1 Digital Facilities 7.10

### A. Description

AT&T Local Exchange Services-DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist.

DS-1 Digital Facilities may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the PRICE SCHEDULE.

(N) (N)

AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DSI facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DSI facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T Business Network Service or AT&T SDN OneNet Service.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

### A. Description (Cont'd)

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T and any of its affiliates authorized to provide you with AT&T service prior to November 17, 2005, if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

- A. Customer Not Ready Charges: AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the STATE COMMISSION recurring charges for access beginning after the original installation date.

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- B. Vendor No Show Charges: AT&T may begin bil Pings CASTOTTO REPORTANT 5:011 monthly recurring charges for access as a result SECTIMEN 9 (1) customer's vendor not showing up at the time of cutover. The first time the customer's vendor does will be requested to reschedule a new the customer's vendor is a No Show two ce, AT&T may cut to be requested to receive the customer the monthly recurring charges for access.

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### 7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

### B. Monthly Recurring Charges

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS1 facilities as specified in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers.

### C. Non-Recurring Charges

### 1. Installation Charge

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to a non-recurring Installation Charge unless otherwise specified.

### 2. Change Order Charge

Change Order Charge applies to each Service Order, excluding installation orders, issued that requires provisioning.

### 3. Directory Listings

Directory Listings are provided as described in Section 7.6, preceeding.

### 4. Local Operator Service

Local Operator Service is provided as described in Section 7.7, preceeding.

### 5. Directory Assistance Service

Directory Assistance Service is provided as described in Section 7.8, preceeding.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)

### D. High Cap DS-1 Digital Facilities

(N)

(N)

DS-1 Digital Facilities can be reconfigured to support high volumes of inbound calling. High Cap DS-1 Digital Facilities is a high volume inbound calling option that: 1) supports a maximum of two rate centers DS1 facility or T1 trunk, 24 DSOs, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The customer will be charged rates for High Cap DS-1 Digital Facilities Service as listed in the PRICE SCHEDULE. The Company reserves the right to audit the customer's DS-1 Digital Facilities usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap trunks to satisfy the call completion criteria listed above.

1) High Cap Customer Access Requirements

High Cap DS-1 Digital Facilities supports inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.11 AT&T All In One Service

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T All In One Long Distance Service. The AT&T All In One Long Distance Service is described in this state's Custom Network Services Tariff.

Rating of Calls

The following calling plans are available for AT&T Local Exchange Services All In One customers: Plan K Flat Rate, AT&T All In One Advantage Plan and AT&T All In One Advantage Term Plan. The plans will include the customer's local calling in the monthly recurring line and/or trunk charge.

See Price List for rates and charges.

### 7.11.1 AT&T All In One Advantage Plan

AT&T All In One Advantage Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan.

The monthly recurring line charge includes unlimited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.11 AT&T All In One Service (Cont'd)

### 7.11.2 AT&T All In One Advantage Term Plan

AT&T All In One Advantage Term Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

Customers subscribing to AT&T All In One Advantage Term Plan must also subscribe to AT&T All In One Advantage Term Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan. Customers must commit to a term of eleven consecutive months. Upon expiration of the term, the customer will continue to receive service with no renewal or extension of the customer commitment required. However, rates and terms and conditions will be subject to change on or after June 7, 2007.

The monthly recurring line charge includes unlimited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

### A. Termination of Plan by Customer

If the customer terminates the plan prior to the expiration of the term period, the customer may be liable for a Termination Charge of \$75.00 per participating location.

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining.

\* Effective May 1, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed Customers. Existing Customers may add new lines but no new locations are permitted.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.11 AT&T All In One Service (Cont'd)
- AT&T All In One Advantage Term Plan\* (Cont'd) 7.11.2

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Termination of Plan by AT&T

AT&T will terminate a customer's Term Plan under the following conditions and may charge the customer a Termination Charge of \$75.00 per participating location:

- The customer notifies AT&T that it no longer chooses to subscribe to AT&T as its primary long distance carrier. If the customer chooses another carrier for its long distance service but does not contact AT&T to notify it of this change, AT&T will continue to bill the customer the Term Plan's Monthly Recurring Charge for the duration of the customer's Term.
- 2. The customer notifies AT&T that it no longer chooses to subscribe to AT&T for its primary Local Exchange Carrier. Termination will be effective as of the date AT&T's records show that the customer no longer subscribes to AT&T for local service.
- C. Discontinuance of Plan

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining past the effective date of the termination.

D. Restrictions

The following uses are prohibited:

- 1. Call center applications including, but not limited to auto-dialers
- Internet Access and other data applications (including access to corporate LANs)
- 3. Any use not consistent with business voice services

If AT&T determines the customer's usage violates these restrictions, the customer shall forfeit eligibility for the rates under this plan and AT&T may suspend, restrict, or cancel the customer's service without prior notice. Alternatively, AT&T may rerate the LD usage at AIO-Plan M -02 rates as defined in AT&T's Business Services Guide. Any usage in excess of 5,000 minutes per month per line shall be presumed to be not consistent with voice applications and shall be subject to the conditions above.

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\* Effective May 1, 2006, AT&T All In One Advantage Term Plon KENTUCKY available to newly subscribed Customers. Existing Customers fray Med new lines but no new locations are permitted.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.12 ALS DIGITAL TRUNKS

(N)

Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Digital Trunks service is delivered via a DS-1 (1.544 Mbps) facility providing up to 23 voice-grade DSO communications channels.

The customer may opt to utilize Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key system. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of trunks or channels to satisfy the call completion criteria listed above.

Refer to the PRICE SCHEDULE for rates and charges.

(N)

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#### AT&T LOCAL EXCHANGE SERVICES

#### 7.13 INTEGRATED ACCESS SERVICE

(N)

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay Tl or Frame Relay Tl access channels. The SINA or Frame Relay Tl or Frame Relay Tl access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

### A. Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA Tl or Frame Relay Tl interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA Tl or Frame Relay Tl interface.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.13 INTEGRATED ACCESS SERVICE (Cont'd)

### B. Integrated Digital Trunks Service

(N)

Integrated Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The customer may opt to utilize Integrated Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Integrated Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of Integrated Digital Trunks or channels to satisfy the call completion criteria listed above.

Customers subscribing to this service must have AT&T channelized SINA or Frame Relay Tl with spare channels and M24 Multiplexing, and must have CPE Multiplexer equipment that provides voice trunk and/or channel signaling.

For Integrated Digital Trunks, the customer's M24/Channel Bank must provide a Tl interface to the customer's digital trunk interface in the PBX.

Refer to the PRICE SCHEDULE for rates and charges.

(N)

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.13 INTEGRATED ACCESS SERVICE (Cont'd)

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Digital Trunks, Business Lines and Business Trunks Services as specified in the PRICE SCHEDULE whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Access Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Access Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Access Service system calling.

All features offered for use with AT&T Business Lines and Trunks and AT&T Digital Trunks are available for use with Integrated Access Service at the rates and charges specified in the PRICE SCHEDULE.

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**Executive Director** 

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.14 INTEGRATED NETWORK CONNECTION SERVICE (AT&T LOCAL SERVICE ON INCS)

AT&T Local Service on INCS provides one of the following services: DS-1 Digital Facilities, ISDN PRI, Business Lines, or Digital Trunks over an Integrated Network Connection Service (INCS) access arrangement. Each individual customer location must be in an area where AT&T has the necessary facilities.

D | | D

### A. Provisioning

The INCS access arrangement will connect to the customer's premises via a Tl line. The customer must provide compatible customer premise equipment (CPE), and interfaces to support the local voice line and trunk applications.

### B. Types of Service

Types of service delivery of INCS with ABN Local services are as follows:

- DS-1 Digital Facilities delivered as 24 (twenty-four) voice grade digital Channels.
- 2) ISDN PRI delivers current functionality, excluding the delivery of Switched Digital Service with 64 KBPS End-To-End through the network.
- 3) Digital Trunks delivered as 8-23 voice grade digital C channels. If 24 digital channels are required, a DS-1 | Digital facility must be used.
- 4) Business Lines Delivers switched local exchange service N for customers with 8-24 analog DSO Business Line needs. N

### C. Features

All standard requirements, capabilities and feature functionality that are available for use with DS-l Digital Facilities, ISDN PRI, Business Lines, and Digital Trunks are available for use with ABN on INCS at the rates and charges specified in the PRICE SCHEDULE.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.15 SECONDARY EXCHANGE SERVICE

(N)

Secondary Exchange Service enables an ALS DS-1 Digital Facilities, ALS ISDN PRI or AT&T Business Trunks service customer to originate calls from a remote calling Secondary exchange within the customer's LATA (Originating Secondary Exchange service), and receive calls as if they were being placed to the Secondary exchange calling area (Terminating Secondary Exchange service). Secondary Exchange Service customers remain responsible for all DS-1 Digital Facilities, ISDN PRI or Business Trunks service calls utilizing Secondary Exchange Service.

Secondary Exchange service is only available in conjunction with ALS DS-1 Digital Facilities, ALS ISDN PRI or AT&T Business Trunks services.

The Secondary exchange must 1) be in the same LATA as the customer's local calling area, 2) be in a rate center where AT&T also provides local service, and 3) be served by the same AT&T switch as the Customer's local calling area.

The customer must designate separate trunk groups for primary local service and Secondary Exchange service. These trunk groups can be within the same Tl.

The Billing Telephone Number assigned to the Secondary trunk group will correspond to the assigned Secondary rate center. DID Secondary numbers, up to a maximum of 20 DID numbers per trunk, can be ordered on this trunk group. Customers requiring more than 20 DID numbers must order additional Secondary trunk groups. A maximum of 3 trunk groups are allowed per trunk.

The customer's premises must have a customer provided compatible Private Branch Exchange (PBX) system or multiline terminating system and the customer must assign separate dial-out service to the Secondary Exchange trunk group(s) than to the customer's primary local service (e.g., dial "9"for primary local service and Dial "8" for Secondary Exchange Service).

Secondary Exchange Service does not provide access to 911 service. The customer is responsible for programming their PBX to route 911 calls over the customer's primary local service trunk groups.

Secondary Exchange Service charges are in addition to ALS DS-1 Digital Facilities, ALS ISDN PRI or AT&T Business Trunks service

charges.

Refer to the PRICE SCHEDULE

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### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.16 ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

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### 7.16.1 Description

Alternate Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, AT&T reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.16 ALTERNATE ENHANCED REDIRECT SOLUTION (AERS) (Cont'd)

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### 7.16.1 Description (Cont'd)

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. AT&T assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, AT&T reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

Refer to the PRICE LIST for rates and charges.

### 7.16.2 Limitations

- A. AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.
- B. Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed UBLACTSERNAGE COMMISSION Switched Access Arrangement or Access Value Archigement Cannot be redirected under AERS. Additionally, AERS may FIFTE TOWN Table to redirect calls in cases where the ITN is subject/9f2005 authorization/account codes, Toll Deny, opening AR 5:011 limitations for the origination of calls. SECTION 9 (1)

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### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.17 AT&T BUSINESS NETWORK SERVICE

### 7.17.1 ABN Advantage Plan\*

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Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 9 of the Custom Network Service tariff and AT&T's Business Services Guide.

ABN Advantage Plan offers unlimited local calling and long distance interstate and intrastate calling usages (as specified in Section 9 of the Custom Network Service tariff) for a flat monthly rate, up to the Minutes of Use ("MOU") Caps specified in Section 9. Usage above the MOU Cap will be charged at the per-minute rate specified in the PRICE SCHEDULE. Customers may commit to take service for terms of 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan has two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2500 and \$69,999

Plan B - Revenue Commitment \$70,000 and above.

Pricing will vary by plan and term commitment, as specified in the PRICE SCHEDULE.

Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for

access.

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\* ABN Advantage Plan may no longer be ordered after June 25, EZOS TIVE Existing Customers with ABN Advantage Plan in effect or on 6276205 rior to June 25, 2005, may continue their current plan white Uew Is For 807 KAR 5:011 conditions.

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### 7. AT&T LOCAL EXCHANGE SERVICES

7.16 ALTERNATE REDIRECT SOLUTION (AERS) (Cont'd)

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7.16.2 Limitations (cont'd)

C. Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a full twelve (12) months of billing, a Disconnect Charge as stated in the RATE LIST shall be applied for each such terminated Customer Group.

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#### 9. AT&T DIGITAL LINK

#### 9.1 Description

#### 9.1.1 General

AT&T Digital Link is a Local Exchange Service which permits outward and inward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD), Direct Inward Dialing (DID) and Main Listed Number (MLN)\* over dedicated digital facilities (as described in AT&T's Business Services Guide) and Originating Toll Free Service (8YY). The Customer's premises must have a Customer provided compatible Private Branch Exchange (PBX) system or multi-line terminating system to originate and terminate the calls. AT&T Digital Link also permits outward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD) over an external Local Exchange Company (LEC) provided Centrex Service. The Customer will be responsible for obtaining all necessary Centrex Service Automatic Route Selection (ARS) reprogramming. DOD, DID, 8YY and MLN\* capability is available where facilities and operating systems exist.

AT&T Digital Link Service (ADL) supports both line and trunk applications for customers. The Company will determine whether a Customer requires a line or a trunk application based upon:
1) the quantity of telephone numbers at a customer location and 2) Customer's existing service requirements, unless Customer requests a change to existing requirements.

Line applications exhibit lower levels of network occupancy. With line applications there is commonly a relationship of one (1) telephone number per channel.

To adjust for the levels of Customer usage, AT&T will apply a ratio of DID Channel charges to telephone numbers. The specific ratio(s) to be applied is located in the Price List. The Customer may request a full facility charge as an alternative to multiple channel charges.

Trunk applications typically exhibit a multiple telephone numbers per channel relationship. Charges will apply in a ratio of one (1) DID Channel charge per trunk. The Customer may request a full facility charge as an alternative to multiple channel charges.

\* Main Listed Nymber (MLN) is not available for new installate for Number (MLN) is not available f

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#### 9. AT&T DIGITAL LINK

### 9.1 Description (Cont'd)

#### 9.1.1 General (Cont'd)

AT&T Digital Link is only available at locations where Customers subscribe to one or more of the following intrastate services: AT&T SDN OneNet Service, Software Defined Network Service, AT&T Business Network-UniPlan Service-Special Access, AT&T Business Network-UniPlan Basic Service Option - Special Access, AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access, AT&T Business Network-UniPlan OneRate Service-Special Access, AT&T Business Network-UniPlan OneRate Service Pricing Option II, AT&T Virtual Telecommunications Network Service (VTNS), AT&T CustomNet Service-Special Access, AT&T State Calling Service, AT&T College Connect Calling Service-Custom, AT&T Business Network Service or ACC Business Service provided under this Company's Custom Network Services Tariff.

AT&T Digital Link calls using special access will be rated from the originating rate center to the terminating rate center.

AT&T Digital Link does not include any of the following: Operator Assisted Services, Special Service Codes, or Special Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

Conference Calls,

Calls to Special Service Codes including 500, 700, 900, 976, or N11 (where N = 2-6 and 8-9) or other special service codes that may be created.

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#### AT&T DIGITAL LINK

- 9.1 Description (Cont'd)
- General (Cont'd) 9.1.1

AT&T Digital Link Customers cannot receive:

Person to Person calls, Collect calls, Third Number Billed calls.

AT&T Digital Link Direct Outward Dialing Service (DOD) 9.1.2

> AT&T Digital Link Direct Outward Dialing Service provides outward calling from the Customer's premises to the telecommunications network. Two Calling Plans are available with DOD service. The Customer may subscribe to either the Usage Based Calling Plan or the Flat Rate Calling Plan. The Flat Rate Calling Plan is available only to customers whose AT&T Digital Link Service at a given location is associated with one of the following Long Distance services:

AT&T Software Defined Network Service

AT&T SDN OneNet Service

AT&T Business Network-UniPlan Service - Dedicated Access

AT&T Business Network-UniPlan Basic Service Option

AT&T Business Network-UniPlan Service Flat Rate Pricing Option

AT&T Business Network-UniPlan OneRate Service Option

AT&T Business Network-UniPlan OneRate Service Option II

AT&T Virtual Telecommunications Network Service (VTNS) (non-ISDN)

AT&T Virtual Telecommunications Network Service (VTNS) (ISDN)

AT&T State Calling Service

AT&T College Connect Calling Service-Custom

ACC Business Service

AT&T Business Network Service

Customers with multiple locations in a state may select either the Usage Calling Plan or if otherwise qualified, the Flat Rate Calling Plan for each location. Customers who do not make a selection will automatically receive the Usage Calling Plan. DOD is only furnished where facilities exist.

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### 9. AT&T DIGITAL LINK

### 9.1 Description (Cont'd)

## 9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID)

AT&T Digital Link Direct Inward Dialing Service provides inward calling service from the telecommunications network to the Customer's premises for use in connection with PBX dial switching equipment. DID is not available with an external LEC provided Centrex Service. Unless otherwise requested by the Customer, DID service transmits the dialed digits for all incoming calls to the Customer's PBX or multi-line terminating system allowing the Customer's PBX or multi-line terminating system to route the incoming calls to the desired station(s). In order to subscribe to DID Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link Direct Inward Dialing Service requires a subscription to DID number groups. When dialed, these numbers are routed over available DID arranged channels of the digital access facilities to the Customer's premises. DID number groups may be ordered in an initial group of 20 and additional groups of 10. Additionally, Customers may request less than 20 DID numbers for a particular facility.

AT&T Digital Link DID Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

### A. AT&T Incoming Call Re-Direct

AT&T Digital Link (ADL) Direct Inward Dialing (DID) Customers may choose to redirect their incoming calls to an alternate ADL DID location within the local calling area, designated by the Customer, for completion during a network failure lasting more than four hours, a customer premise problem that causes an out-of-service condition, or a customer-scheduled interruption.

When re-directing calls the Customer will be responsible for ensuring that the receiving number(s) has the necessary capacity to handle the additional calling load. The Customer may re-direct their calls to either a single number or multiple numbers. If the customer opts to direct their calls to more than one number, the customer may re-direct up to five numbers to be routed to a maximum of five alternate routing numbers. The choice of purious attraction of their numbers is applicable per location T1.5, not per the track of their calls to a single number, the customer may re-direct any portion of their numbers to that single routing number (a "complete redirect A 2003"

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#### 9. AT&T DIGITAL LINK

## 9.1 Description (Cont'd)

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) Cont'd)

## B. Emergency Routing

If the Company determines that an out-of-service condition cannot be resolved within four hours, the Company will attempt to implement an alternative routing limited re-direct within one hour. When line ranges are involved in a complete re-direct, implementation times may be longer. The Company will attempt to re-direct sequential ranges with a quantity of 800 telephone numbers or less within 2 hours. Non-sequential ranges or sequential ranges in excess of 800 telephone numbers may require additional time. The Company will provide the customer a targeted completion time when the determination to implement Call Re-Direct is made. If the out-of-service condition is a result of an AT&T local access or an AT&T network failure, emergency routing will be available at no charge. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

If the out-of-service condition is not due to an AT&T network failure, the customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being re-directed. The customer must inform AT&T when the out-of-service condition is remedied. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

### C. Customer-Scheduled Routing

A Customer may request, up to 6 times per year, that their calls be re-directed to an alternate location if conditions at their premise, e.g. a scheduled power shut down or disconnection of equipment, will result in an out of service condition. Customer-scheduled routing will be implemented at the discretion of the Company. The Customer is responsible for informing the Company of the timing and duration of the Call Re-Direct and must request the Call Re-Direct a minimum of 48 hours prior to the requested time of implementation. The Customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being directed. The re-direction may be left in place for a maximum time period of one week.

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#### 9. AT&T DIGITAL LINK

## 9.1 Description (Cont'd)

## 9.1.4 AT&T Digital Link Main Listed Number (MLN) #\*

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AT&T Digital Link Main Listed Number Service provides inward calling service from the telecommunications network to the Customer's premises. MLN is not available with an external LEC provided Centrex Service. MLN Service will terminate at the Customer's PBX or multiline terminating system by way of the Customer's main listed number. This main listed number will be the Customer's only published and dialable AT&T Digital Link Service number. The incoming call will be completed to the called station via a prompt by an auto attendant (the PBX) or via an attending agent. In order to subscribe to MLN Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link MLN Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

# AT&T Digital Link MLN Service is only available to Customers
(a) where the MLN Service was installed and operating on or
before July 14, 2003, (b) where no additional telephone numbers
are added to the MLN Service (resulting in multiple inbound
numbers) after July 14, 2003, and (c) where the inbound MLN
telephone number is not moved to a new location after July 14,
2003 ("Grandfathered MLN Service"). A Grandfathered MLN
Service, which no longer satisfies one or more of the preceding
conditions shall be reclassified as an AT&T Digital Link Direct
Inward Dialing Service and shall be subject to the applicable
monthly recurring charges. A Customer of a Grandfathered MLN
Service may not order additional MLN Services to new locations,
but may retain its Grandfathered MLN Services at existing
locations provided that the applicable conditions are met.

9.1.5 AT&T Digital Link Originating Toll Free Service (8YY)

AT&T Digital Link Originating Toll Free Service provides outward calling from the Customer's premise to Toll Free numbers. ADL 8YY service is only furnished where facilities exist. In order to subscribe to ADL 8YY service, the customer must also subscribe to DOD service.

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\* Main Listed Number (MLN) is not available for new installations after July 14, 2003.

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## LOCAL EXCHANGE SERVICES TARIFF

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#### 9. AT&T DIGITAL LINK

## 9.1 Description (Cont'd)

## 9.1.6. Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Monthly recurring charges for LNP service will apply to end user Business service customers receiving AT&T Digital Link Service in conjunction with OneNet, SDN and Virtual Telecommunications Service (VTNS). LNP Service charge will be assessed on all of these lines beginning October 24, 2003 and concluding on October 24, 2008.

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BY: Leslie Buford-Tariff Administrator CANCELS SECOND REVISED PAGE 6

#### 9. AT&T DIGITAL LINK

## 9.2 Regulations

### 9.2.1 Provision of AT&T Digital Link

AT&T Digital Link may be utilized by Customers only for the completion of AT&T local calls that both originate and terminate within the AT&T Digital Link Local Service Area. Calls which terminate or originate outside of the AT&T Digital Link Local Service Area are provided under other appropriate tariffs.

## 9.3 Rates and Charges

ADL calls using dedicated access will be rated from the originating rate center to the terminating rate center.

- A. ADL DID and MLN rates include non-recurring and monthly recurring charges. Main Listed Number (MLN) has been grandfathered and is not available for modifications to existing locations or for new installations as of the grandfathered date specified in Section 9.1.4, preceding.
- B. ADL DOD Usage Calling Plan rates include usage based charges which are billed in arrears and apply to all DOD calls. DOD usage charges are determined by the time periods in Section 9.3.1, following.

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#### AT&T DIGITAL LINK 9.

#### Rates and Charges (Cont'd) 9.3

#### 9.3.1 Time Periods

Day, Evening, and Night/Weekend rates apply as follows for AT&T Digital Link calls associated with:

AT&T SDN OneNet Service

Software Defined Network Service

AT&T Business Network-UniPlan Service-Special Access

AT&T Business Network-UniPlan Basic Service Option - Special

AT&T Business Network-UniPlan Service FlatRate Pricing Option -Special Access

AT&T Business Network-UniPlan OneRate Service-Special Access

AT&T Business Network-UniPlan OneRate Service Pricing Option II

AT&T Virtual Telecommunications Network Service (VTNS)

AT&T CustomNet Service-Special Access

AT&T State Calling Service

AT&T College Connect Calling Service-Custom

AT&T Business Network Service

	From	To, But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Monday - Friday
Evening	5:00 PM	11:00 PM	Sunday - Friday
Night/ Weekend	11:00 PM 8:00 AM 8:00 AM	8:00 AM 11:00 PM 5:00 PM	All days Saturday Sunday

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## 9. AT&T DIGITAL LINK

- 9.3 RATES AND CHARGES (Cont'd)
- 9.3.2 Software Defined Network Service

For rates applicable for AT&T Digital Link calls provided in connection with Software Defined Network Service refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.3 AT&T Business Network-UniPlan Service - Special Access

Т

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service - Special Access refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.4 AT&T Business Network-UniPlan Basic Service Option - Special Access

Т

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Basic Service Option - Special Access refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.5 AT&T Business Network-UniPlan Service FlatRate Pricing Option - T Special Access

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.6 AT&T State Calling Service

For rates applicable for AT&T Digital Link calls provided in connection with AT&T State Calling Service refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.7 AT&T College Connect Calling Service - Custom

For rates applicable for AT&T Digital Link calls provided in connection with College Connect Calling Service of KENTICK FET to the Price List. Calls originating in the state presentative a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

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#### 9. AT&T DIGITAL LINK

- 9.3 RATES AND CHARGES (Cont'd)
- 9.3.8 AT&T Virtual Telecommunications Network Service (VTNS)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Virtual Telecommunications Network Service refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.9 AT&T CustomNet Service - Special Access

For rates applicable for AT&T Digital Link calls provided in connection with AT&T CustomNet Service - Special Access refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.10 AT&T Business Network-UniPlan OneRate Service - Special Access

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service - Special Access refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.11 AT&T Business Network-UniPlan Service OneRate Pricing Option II - Special Access

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service OneRate Pricing Option II - Special Access refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

9.3.12 AT&T Business Network Service (ABN)

AT&T Business Services usage rates are available only when the Calling Party Number is the same as the Billing Telephone | Number (BTN) or the Local Account Number Identifier (LANI). (N)

For rates applicable for AT&T Digital Link calls provided in connection with AT&T Business Network Service refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Service COMMOS ORF this tariff.

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#### 9. AT&T DIGITAL LINK

- 9.3 Rates and Charges (Cont'd)
- 9.3.13 AT&T SDN OneNet Service

For rates applicable for AT&T Digital Link calls provided in connection with AT&T SDN OneNet Service refer to the Price List. Calls originating in the state will utilize a Local Service Area of 18 miles as described in Section 3.3.2 of this tariff.

## Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less that one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each Digital Link OneNet call is \$.01.

9.3.14 AT&T Digital Link DID and MLN\* Services

For rates applicable to AT&T Digital Link Service in connection with Direct Inward Dialing (DID) and Main Listed Number (MLN) Services refer to the Price List

\* Main Listed Number (MLN) is not available for new interestates (MLN) is not available for new interestation of KENTUCKY EFFECTIVE

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#### 9. AT&T DIGITAL LINK

## 9.3 Rates and Charges (Cont'd)

### 9.3.15 Flat Rate Calling Plan

ADL Flat Rate Calling Plan allows the customer to place calls within the Local Calling Area for a fixed monthly fee billed in advance. Charges are based upon a combination of the Flat Rate Calling Plan selected by the customer, the facility capacity used by the customer and the customer's associated long distance plan for each location. The fixed monthly fee is based upon an equivalent of Full DS1 and/or Half DS1 for all Flat Rate Calling Plans except as noted below for VTNS Services. AT&T Digital Link Flat Rate Calling Plans are subject to a usage limit of 80,000 local outbound minutes per Full Tl/PRI per month, or where applicable, a usage limit of 40,000 local outbound minutes per Half T1/PRI per month. company may charge the Flat Rate monthly recurring charge for each additional half or full TI/PRI that would be needed to ensure enforcement of the usage limit. Facility capacity for customers whose ADL service is associated with VTNS (ISDN) will be calculated based upon DSOs with a minimum quantity of 12 DSOs (Half DS1) or 24 DSOs (Full DS1) and in multiples of Half DS1 or Full DS1 thereafter. Facility capacity for customers whose ADL service is associated with VTNS (non-ISDN) will be calculated based upon a minimum of 12 channels of DOD Flat Rate per trunk group (Half DS1 of Flat Rate). Channel quantities greater than 12 on a trunk group can be ordered individually and will incur the appropriate incremental number of DOD Flat Rate channel charges; however, all voice channels in such trunk group must be provisioned with DOD Flat Rate. VTNS (non-ISDN) customers who order a minimum of 12 Channels of Half DS1 will be entitled to 40,000 minutes of Flat Rate calling usage per calendar month. Additional DSO channels purchased will provide 3,000 incremental minutes of Flat Rate calling usage per DSO per calendar month.

#### A. Monitoring Usage

The company reserves the right to audit customer's usage for the above conditions. With the exception of ACC Business customers, the Flat Rate customer's local outbound usage will be monitored on a rolling three (3) calendar month period. If for three consecutive months, based on the Flat Rate Calling Plan and quantity purchased, a customer's local outbound usage exceeds the thresholds identified above, then AT&T reserves the right to move the customer to the Flat Rate billing increment needed to support the customer's average minutes of use. For ACC Business customer's plat Rate COMMISSION outbound usage will be monitored on a monthly basis. OF KENTUCKY

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#### 9. AT&T DIGITAL LINK

## 9.4 SERVICE QUALITY GUARANTEES

#### 9.4.1 General

AT&T will provide a Service Quality Guarantee to AT&T Digital Link Customers. As specified in each individual guarantee, AT&T will offer a credit or delivery by an alternate means when AT&T Digital Link does not meet the Customer's quality expectations. Services Quality Guarantees are not available to AT&T Digital Link Customers who subscribe to ACC Business Service.

AT&T Digital Link Customers who are not satisfied with the quality of a call made over the Customers' subscribed service or are not satisfied with AT&T's efforts to restore an interrupted service or meet a service installation due date must contact AT&T and report their dissatisfaction in order to receive the Service Quality Guarantee Credit.

These AT&T Service Quality Guarantees are in lieu of any credits specified under this tariff. In the event that a Customer is eligible for credits under this tariff and another AT&T tariff, the Customer will only receive the larger of the two credits.

AT&T Digital Link Call Satisfaction Guarantee, Service Interruption Satisfaction Guarantee, and Installation Satisfaction Guarantee apply only to AT&T Digital Link Customers who also subscribe to AT&T SDN OneNet Service, Software Defined Network Service, AT&T Business Network-UniPlan T Service, AT&T CustomNet Service or AT&T Business Network Service provided under this Company's Custom Network Services Tariff.

AT&T Digital Link FAX Performance Guarantee applies only to
AT&T Digital Link Customers who also subscribe to AT&T Business T
Network-UniPlan Service or AT&T CustomNet Service provided T
under this Company's Custom Network Services Tariff.

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#### 9. AT&T DIGITAL LINK

### 9.4 SERVICE QUALITY GUARANTEES (Cont'd)

9.4.2 Call Satisfaction Guarantee

Credit under this guarantee will be calculated based on eligible AT&T Digital Link Direct Outward Dial calls. A credit equal to the tariff charges for the reported local calls up to a maximum of 30 minutes per month will apply.

- A. There is a maximum of one credit per reported call.
- B. The credit will be applied to the net monthly billed charges for the Customers' subscribed service.
- C. For AT&T CustomNet Service Customers, there is a maximum credit of \$50.00 per Main Billed Account per 12 month period. Such period will begin with the full billing month in which the Customer receives their first credit under this Guarantee.
- D. Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.
- 9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee
  - A. Service Interruption Satisfaction Guarantee

A credit will apply as specified in 9.4.2.C. following when the Customer is not satisfied with AT&T's efforts to restore service which has been interrupted due to the performance of AT&T's tariffed service to one or more locations of the Customer.

B. Installation Satisfaction Guarantee

A credit will apply as specified in 9.4.2.C. following when AT&T does not meet the installation due date agreed to by AT&T and the Customer is not satisfied with AT&T's efforts to meet the service installation due date.

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#### 9. AT&T DIGITAL LINK

- 9.4 SERVICE QUALITY GUARANTEES (Cont'd)
  - 9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee (Cont'd)
  - C. Application of Credit

Credit will be applied based on the Customer subscribed AT&T service specified below. The credit will be equal to the lower of: the credit per location specified herein, the highest monthly billing for the Customers' most recent three full billing months for the location affected; or the amount billed on the Customer's first full month's billing statement for the location affected if the Customer has subscribed to the service for less than three full billing months. The credit will be applied for each event described in 9.4.2.A. and B above subject to a maximum credit per Service Type per Main Billed Account, per twelve month period. Each Service Type is specified below. Such period will begin with the first full billing month in which the Customer receives its first credit. Multiple Main Billed Accounts per Service Type of the same Customer are considered as one billing account for the application of the maximum twelve month credit per Customer billing account. The maximum twelve month credit will be based on the total of all credits applied for both the Service Interruption Satisfaction Credit and the Installation Satisfaction Credit. Credit will be issued to the Customer within three full billing months after the Customer has reported its dissatisfaction to AT&T. Customers receiving credit under either the Service Interruption Satisfaction Guarantee or the Installation Satisfaction Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

For schedule of credit applicable to eligible services, per Service Type, per Main Billed Account refer to the Price List.

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## 9. AT&T DIGITAL LINK

- SERVICE QUALITY GUARANTEES (Cont'd) 9.4
- AT&T FAX Performance Guarantee 9.4.4
  - General Α.

AT&T will provide the FAX Performance Guarantee (FPG) to AT&T Digital Link Customers who have encountered a failure to transmit a FAX utilizing AT&T Digital Link Service. The FPG that provides for delivery of the Customer's local FAX transmission utilizing AT&T's domestic switched network or by way of an alternative method (as described in 9.4.3.D. following), if deemed appropriate, in order to meet the Customer's business needs. AT&T's domestic switched network is defined as the collection of network facilities and equipment used to transport AT&T's domestic calls, excluding Customer Premises Equipment (CPE) and Enhanced Services.

## B. Eligibility

The FPG applies to Customers who subscribe to AT&T Business Network- T UniPlan Service or AT&T CustomNet Service. The FPG will not apply to calls placed by means of wireless access (including but not limited to cellular access).

Customers receiving credit under this Guarantee are not entitled to any other service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

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### 9. AT&T DIGITAL LINK

- 9.4 SERVICE QUALITY GUARANTEES (Cont'd)
- 9.4.4 AT&T FAX Performance Guarantee (Cont'd)
  - C. Description

If an eligible FAX call, as described above fails, the FPG will provide Customer assistance through the Domestic FAX Service Center (DFSC) twenty-four hours a day, seven days a week. Access to the DFSC is by way of a toll-free number at no cost to the Customer. The DFSC provides an analyst who will work with the Customer to isolate and resolve the trouble. Unless it is determined that the cause of the problem is Customer premises equipment related, the DFSC will initially attempt to re-FAX the document via AT&T equipment. If that fails, the DFSC will offer to place the Customer in touch with a Domestic Express Delivery Service of AT&T's choice, to deliver the FAX in accordance with the arrangements agreed to by the Customer and the Domestic Express Delivery Service, at AT&T's expense up to the annual maximum number of documents per Customer per calendar year, as specified in 9.4.3.D. following, for the type of AT&T service on which the FAX delivery trouble occurred. The value of the Domestic Express Delivery service will not exceed \$50.00 per document.

A Customer document is defined as printed material containing text and/or graphics, of up to 50 pages,  $8\ 1/2$ " x 11" in size. Larger numbers of pages shall be considered multiple documents.

D. Domestic Express Delivery Alternative

The maximum annual number of documents to be offered to any Customer per calendar year under the Section preceding, for the listed AT&T service on which the FAX delivery trouble occurred, will be as follows:

AT&T Service	Maximum Documents Per Customer Per Calendar Year	
AT&T CustomNet Service	2	
AT&T Business Network-UniPlan Service	8	Т
AT&T Business Network Service	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	

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### 9. AT&T DIGITAL LINK

## 9.5 Directory Listings

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service of AT&T Digital Link receive Directory Listing(s) as follows:

#### 9.5.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this tariff, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings.

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#### 9. AT&T DIGITAL LINK

9.5 Directory Listings (Cont'd)

9.5.1 General (Cont'd)

A. Business Designation

1. Firm Name

The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business.

Example:

Lewis Co grocr 14 Madison

123-4567

### 2. Personal Name

a. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business, with which the individual is associated or represents, are not permitted.

Example:

Smith Joe DDS dntst

#### 3. Titles and Suffixes

- a. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a business personal name listing.
- b. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix, which may be included at the end of a business personal name listing.
- c. Notation of lineal descent, such as Jr., Sr., and III, may be included in a business personal name listing as a suffix.

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#### 9. AT&T DIGITAL LINK

## 9.5 Directory Listings (Cont'd)

## 9.5.2 Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

## 9.5.3 Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

If the Customer is a partnership or a firm, names of partners or members of the firm;

If the Customer is a corporation, names of officers of the Corporation;

For any business establishment, names of associates or employees of the establishment.

Additional Listings also may be the bona fide names of firms or corporations that the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

For Additional Listings monthly charges refer to Price List.

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#### 9. AT&T DIGITAL LINK

- 9.5 Directory Listings (Cont'd)
  - 9.5.3 Additional Listings (Cont'd)
  - A. Cross Reference Listings

Cross Reference listings may be furnished when it is necessary to refer the directory user to another directory listing.

Example:

Long Lumber Co Regis Gary See South Lumber Co. See Regis Gara.

B. Dual Name Listings

Dual Name Listings are used when the business listing is a personal name and when the person is also known by a nickname.

Example:

Smith J H (Johnny) CPA 123 Main

123-4567

C. Foreign Listings

Foreign Listings are provided for customers who wish to be listed in calling areas other than their own. Following are the types of foreign listings available:

Foreign Listings Foreign Alternate Listings Foreign Cross Reference Listings Foreign Special Text Listings

D. Special Text Listings

A Special Text Listing provides instructions for directing incoming calls after hours during specific time periods or calling information for a specific service/department. A Special Text Listing does not include a telephone number and must be followed by at least one other Main or Additional Listing which does include a telephone number.

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#### 9. AT&T DIGITAL LINK

- 9.5 Directory Listings (Cont'd)
- 9.5.3 Additional Listings (Cont'd)
- E. Stylist Service Listings

Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The letters "Q" or "Z" are not available nor may the "#" or "\*" symbols be used with this service. The digit "O" or "l" may not be used to represent the letter "O" or "I" respectively in a Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.

F. Alternate Listings

An Alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:

- 1. Names of individuals are not permitted
- 2. Text may not exceed one line

Examples:

Nights, Sundays and Holidays If No Answer If Extension is not known

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > DEC 15 2001

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

BY: <u>Skohand</u> <u>BUU</u> SECRETARY OF THE COMMISSION

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001 EFFECTIVE: December 15, 2001

BY: Leslie Buford-Tariff Administrator

SECTION 9 ORIGINAL PAGE 21

#### 9. AT&T DIGITAL LINK

## 9.5 Directory Listings (Cont'd)

## 9.5.4 Non-Published Listings

#### A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

## B. Regulations

The Company will complete incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

For Non-Published Listing charges refer to Price List.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 15 2001

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)
BY: Stechan Bull
SECRETARY OF THE COMMISSION

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

BY: Leslie Buford-Tariff Administrator

SECTION 9 ORIGINAL PAGE 22

#### 9. AT&T DIGITAL LINK

## 9.5 Directory Listings (Cont'd)

## 9.5.5 Non-Listed Listings

#### A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

### B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

For Non-Listed Listing charges refer to Price List.

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DEC 15 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephand BUS SECRETARY OF THE COMMISSION

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

Leslie Buford-Tariff Administrator

SECTION 9
ORIGINAL PAGE 23

#### 9. AT&T DIGITAL LINK

## 9.6 Directory Listings - GTE Exchange Area

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service of AT&T Digital Link receive Directory Listing(s) as follows:

#### 9.6.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this TARIFF, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

The Company reserves the right to limit the length of any listing to one line in the directory by the use of abbreviations when, in the judgement of the Company, the clearness of the listing and the identification of the subscriber is not impaired in any way.

The Company reserves the right to reject additional listings when, in its judgement, such listing would tend to depart and the service.

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: Stephan Ball SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

BY: Leslie Buford-Tariff Administrator

SECTION 9 ORIGINAL PAGE 24

#### 9. AT&T DIGITAL LINK

9.6 Directory Listings - GTE Exchange Area (Cont'd)

### 9.6.1 General (Cont'd)

Special arrangement of names is not permitted. The listing of a service, commodity or trade name is not permitted except when such service, commodity or trade name is a part of the name under which the listed party conducts his/her business.

The Company may refuse a listing which does not constitute a legally authorized or adopted name, or any listing which in its opinion is likely to mislead or to deceive calling parties as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

BY: SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

SECTION 9 ORIGINAL PAGE 25

BY: Leslie Buford-Tariff Administrator

#### 9. AT&T DIGITAL LINK

9.6 Directory Listings - GTE Exchange Area (Cont'd)

## 9.6.2 Main Listing

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing of the main number.

### 9.6.3 Additional Listing

The term Additional Listing denotes any white pages listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

If the Customer is a partnership or a firm, names of partners or members of the firm;

If the Customer is a corporation, names of officers of the Corporation;

For any business establishment, names of associates or employees of the establishment.

Additional Listings may also be the bona fide names of firms or corporations which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

For Additional Listings monthly charges refer to Price List.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 15 2001

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: Stephand Bud SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

BY: Leslie Buford-Tariff Administrator

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ORIGINAL PAGE 26

#### 9. AT&T DIGITAL LINK

9.6 Directory Listings - GTE Exchange Area (Cont'd)

9.6.3 Additional Listing (Cont'd)

A. Cross Reference Listing

Cross-reference directory listings appear only in the alphabetical section of the directory and enable a customer to use a former listing for one year to refer customers to his/her new listings appearing elsewhere in the directory. Cross-reference listings do not include an address or telephone number and are permitted, when in the opinion of the Company, they are necessary for proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.

B. Alternate Listing

An Alternate Listing refera a calling party to certain other telephone numbers after business hours or on Sundays or Holidays, or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

C. Foreign Exchange Listings

Foreign Exchange Listings appear in a directory other than that serving the exchange from which the customer receives service.

D. Extra/Additional Listings

Extra/Additional Listings are normally extra listings, which must show the same address and telephone number as the primary listing. However, when in the opinion of the Company it is necessary as an aid to the use of the directory, a listing may show another address.

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SECRETARY OF THE COMMISSION

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

Y: Leslie Buford-Tariff Administrator

SECTION 9 ORIGINAL PAGE 27

### 9. AT&T Digital Link

9.6 Directory Listings - GTE Exchange Area (Cont'd)

### 9.6.4 Non-Published Listing

#### A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

## B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this TARIFF. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

For Non-Published Listings monthly charges refer to Price List.

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BY: S/Rohand BULL SECRETARY OF THE COMMISSION

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001

: Leslie Buford-Tariff Administrator

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9. AT&T DIGITAL LINK

9.6 Directory Listings - GTE Exchange Area (Cont'd)

9.6.5 Non-Listed Listing

#### A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

### B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this TARIFF. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

For Non-Listed Listings monthly charges refer to Price List.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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SECRETARY OF THE COMMISSION

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005

EFFECTIVE: February 28, 2005

BY: Leslie Buford-Tariff Administrator

CANCELS SECOND REVISED PAGE 1

#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.1 Reserved for Future Use
- 7.2 Monthly Recurring Charges
  - A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T SDN OneNet Service or AT&T Business Network Service. Monthly recurring line and/or trunk charges include the Customer's local calling.

Line/Trunk Charges	Per Month
Per Main Business Line Per Additional Business Line Per DOD Trunk Per Two Way Combo-Attendant Trunk Per One Way In Local Trunk Per DID Trunk	\$34.45 \$34.45 \$34.45 \$34.45 \$34.45 \$57.85
DID Number Blocks Initial 20 Numbers Each Additional 10 Numbers	Per Month \$3.05 \$1.55
Secondary Exchange Service, per DS-0	\$124.00 (N)
Digital Trunks, Business Lines and Business Trunks	<u>Per Month</u>
Digital Trunks Per DOD Per DID/DOD Per Two Way Combo Per DID DOD on Integrated Access Two Way Combo on Integrated Access DID/DOD on Integrated Access DID on Integrated Access DID on Integrated Access DOD ON INCS Two Way Combo on INCS DID/DOD on INCS DID/DOD on INCS Business Lines on INCS Business Lines on Integrated Access Business Trunks DOD on Integrated Access Two Way Combo on Integrated Access	\$30.40 \$53.80 \$30.40 \$53.80 \$25.40 \$25.40 \$48.80 \$48.80 \$25.40 \$25.40 \$25.40 \$48.80 \$48.80 \$48.80 \$48.80
One Way In on Integrated Access DID on Integrated Access	\$25.40 PUBLIC SER\$#ROEOCOMMISSION) OF KENTLICKY

If the computed usage charges or credit for such charges through decone-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less that one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each local call made by a oneNet customer is \$.01.

Certain material formerly appeared on this page

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 10, 2005

EFFECTIVE: June 25, 2005

BY: Leslie Buford-Tariff Administrator

CANCELS FIRST REVISED PAGE 1.1

- 7. AT&T LOCAL EXCHANGE SERVICES
- 7.2 Monthly Recurring Charges (Cont'd)
- 7.2 Monthly Recurring Charges (Cont'd)
  - B. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service. Monthly recurring line charge includes customer's local calling.

<u>Line Charges</u>	Per Month
Per Main Business Line	\$30.40
Per Additional Business Line	\$30.40

C. ABN Advantage Plan\*

Business Trunk

DS-1 Facilities

ISDN PRI

T

Plan A	<u>l Year</u>	2 Years	3-5 Years
Business Line Business Trunk DS-1 Facilities ISDN PRI	\$ 85.00 105.00 2,125.00 2,440.00	\$ 80.00 100.00 2,025.00 2,340.00	\$ 75.00 95.00 1,930.00 2,245.00
<u>Plan B</u>	1 Year	2 Years	3-5 Years
Business Line	\$ 85.00	\$ 80.00	\$ 75.00

100.00

2,015.00

2,330.00

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SECTION 9 (1)

Monthly Recurring Charge

95.00

1,920.00

2,235.00

90.00

1,830.00

2,145.00

<sup>\*</sup> ABN Advantage Plan may no longer be ordered after June 25, 2005. Existing Customers with ABN Advantage Plan in effect or on order prior to June 25, 2005, may continue their current plan under existing conditions.

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: May 5, 2005

PRICE LIST

EFFECTIVE: May 20, 2005

SECOND REVISED PAGE 2

Leslie Buford-Tariff Administrator

CANCELS FIRST REVISED PAGE 2

- AT&T LOCAL EXCHANGE SERVICES
- 7.3. Non-Recurring Charges

(T)

A. Service Order Charge

Per Order

\$40.00

B. Line/Trunk Move or Add w/Dispatch

Initial	Each Add'l	
Hour	15 Minutes	
\$125.00	\$30.00	

C. Feature Change Charge

Per Line/
Per
Occurrence
\$5.00

D. Record Order Charge

Per	Record
Order	
	20.00

E. Pre-Installation Cancellation Charge

Per Cancellation \$75.00

Certain material previously found on this page is now on Pagk ENTUCKY

PUBLIC SERVICE COMMISSION **EFFECTIVE** 5/20/2005

**PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 20052 PRICE LIST EFFECTIVE: February 28, 2005 THIRD REVISED PAGE 3 BY: Leslie Buford-Tariff Administrator CANCELS SECOND REVISED PAGE 3

## 7. AT&T LOCAL EXCHANGE SERVICES

- 7.3 Non-Recurring Charges (Cont'd)
  - F. 25 Pair Termination Block Charge

Per	Block
\$65	.00

### G. Expedite Charge

8-	Per Order	(N)
Per DS-0	\$100.00	
Per DS-1	600.00	ĺ
Per ISDN PRI	600.00	İ
		(N)

### H. Installation Charges\*

Installation Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T SDN OneNet Service or AT&T Business Network Service.

Per Main Business Line	\$25.00	
Per Additional Business Line	\$25.00	
Per DOD Trunk	\$25.00	
Per Two Way Combo-Attendant Trunk	\$25.00	
Per One Way In Local Trunk	\$25.00	
Per DID Trunk	\$25.00	
Secondary Exchange Service, Per DS-0	\$25.00	(N)
Digital Trunks, Business Lines and Business Trunks	\$25.00	(N)

## I. Installation Charges\*

Installation Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service.

Per Main Business Line

Per Additional Business Line

PUBL® SERVICE COMMISSION \$25 CEFFECTIVE 02/28/2005

(T)

\* Installation Charges are waived for new existing customers. To a the installation date or they will be billed a termination charge equal to the waived installation charge(s).

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005 PRICE LIST EFFECTIVE: February 28, 2005 SECOND REVISED PAGE 4 BY: Leslie Buford-Tariff Administrator CANCELS FIRST REVISED PAGE 4

#### AT&T LOCAL EXCHANGE SERVICES

#### 7.4 **Features**

Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T SDN OneNet Service or AT&T Business Network Service.

<u>Features</u>	Per Month	Per Use	
Call Forward Busy	\$3.45		
Call Forward Don't Answer	\$3.45		
Call Forward Variable	\$3.95		
Call Return*		\$0.90	(I)
Call Trace*		\$1.00	
Call Transfer**	\$5.40		
Call Waiting/Cancel Call Waiting	\$3.95		
Caller ID	\$8.15		
Caller ID with Name	\$9.00		
Distinctive Ring Service	\$7.20		
Local Number Portability*** - Per Line/Trunk	\$0.35		
Remote Access to Call Forwarding	\$8.40		
Repeat Dial*		<b>\$0.90</b>	(I)
Selective Call Rejection	\$4.45		
Speed Dialing 8	\$3.95		
Speed Dialing 30*	\$4.95		(N)
Three Way Calling	\$3.95		
Remote Call Forwarding*	\$16.65		(N)
Remote Call Forwarding NRC*	\$13.05		(N)
Feature Packages	Per Month	Non-Recurring	
Feature Package 1	\$7.50		
Feature Package 2	\$11.20		
Feature Package 3	\$19.30		
Secondary Exchange Service, per DS-0	\$124.00	25.00	(N)
Incoming Call Redirect Change Charge	\$80.00	\$250.00 \$80.00	(N)

\* This feature is only available with AT&T Business Network Service. (T) \*\*\* Applicable to AT&T Business Network Service Customers. This LNP

service charge will be assessed on all of these lines beginning July

28, 2003 and concluding on July 28, 2008.

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 02/28/2005 **PURSUANT TO 807 KAR 5:011** 

SECTION 9 (1)

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: March 31, 2003 PRICE LIST EFFECTIVE: May 1, 2003 SECOND REVISED PAGE 5 BY: Leslie Buford-Tariff Administrator CANCELS FIRST REVISED PAGE 5

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.4 Features (Cont'd)

B. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service.

<u>Features</u>	Non Recurring Charge	Per Month Charge	L	Per Use Charge	
Call Forward Busy		\$3.45			
Call Forward Don't Answer		\$3.45			
Call Forward Variable		\$3.95			
Call Return				\$0.90	
Call Trace				\$1.00	1
Call Transfer		\$5.40			
Call Waiting/Cancel Call Waiting		\$6.30	I		
Caller ID		\$8.15			
Caller ID with Name		\$9.00			
Distinctive Ring Service		\$7.20			
Remote Access to Call Forwarding		\$4.45	R		
Remote Call Forwarding Main Line Additional Line	\$13.05	\$16.65 \$16.65			
Repeat Dial				\$0.90	I
Selective Call Rejection		\$4.45			
Speed Dialing 8		\$3.95			
Speed Dialing 30		\$4.95			
Three Way Calling		\$3.95			

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### LOCAL EXCHANGE SERVICES TARIFF

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#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.5 Reserved for Future Use
- 7.6 Directory Listings Charges

	Non-Recurring Installation/Change Charge Per Change	Monthly Charge
Main Listing Additional Listing	No Charge	No Charge \$1.80
Non-Published Listing Non-Listed Listing	\$8.00 \$8.00	\$1.80 \$1.80

AT&T All In One Service

(N)

	Non-Recurring Installation/Change Charge Per Change	Monthly Charge	
Main Listing Additional Listing	No Charge	No Charge \$1.50	
Non-Published Listing	\$8.00	\$2.50	
Non-Listed Listing	\$8.00	\$2.50	(N)

#### 7.7 Local Operator Services Charges

	Rate Per Call
Local Directory Assistance	\$1.25
Busy Line Verification	\$1.25
Busy Line Verification w/Interrupt	\$2.00
Operator Station	\$1.25
Customer Dialed Calling Card Station	\$0.50
Person-to-Person	\$3.00
Billed to Third Party	\$1.33

Operator Assistance Local Usage Charges

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 

Rate Per Min /06/2005

**PURSUANT TO 807 KAR 5:011** 

SECTION 9 (1)

#### KENTUCKY

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005

EFFECTIVE: February 28, 2005

BY: Leslie Buford-Tariff Administrator

PRICE LIST

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#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.8 Reserved for Future Use
- 7.9 Local Exchange Services ISDN-PRI
  - A. Monthly Recurring Charges

Monthly recurring charge includes customer's local calling.

Monthly Recurring Charges shown below apply per facility to Customers who order AT&T Local Exchange Services-ISDN PRI associated with AT&T SDN OneNet Service or AT&T Business Network Service.

	Per Facility	
Primary ISDN Facility Charge 23B+D	\$925.00	(R)
Secondary ISDN Facility Charge 24B	\$925.00	(R)
ISDN Back-up Facility Charge 23B+Back-up D	\$925.00	(R)
High Cap Inbound	\$1,000.00	(N)
ISDN PRI on INCS/ACCU-RING/DEF/UVN Primary ISDN Facility 23B+D Secondary ISDN Facility 24B Backup ISDN Facility 23B+Backup D	\$775.00 \$775.00 \$775.00	(N)
DID Number Blocks		
Initial 20 Numbers Each Additional 10 Numbers	\$3.05 \$1.55	
Secondary Exchange Service per DSO	\$124.00	(N)
Incoming Call Redirect Change Charge	\$80.00 \$80.00	(N)

The following charges apply to Customers using data facilities:

Per Facility

Primary ISDN Data Facility Charge 23B+D Data Only

Secondary ISDN Data Facility Charge 24B Data Only

ISDN Back-up Data Facility Charge 23B+Back-up D Data Only

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## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005

EFFECTIVE: February 28, 2005

BY: Leslie Buford-Tariff Administrator

CANCELS FIRST REVISED PAGE 8

## 7. AT&T LOCAL EXCHANGE SERVICES

### 7.9 Local Exchange Services ISDN-PRI (Cont'd)

### B. Non-Recurring Charges

Installation Charge Per-Facility\*

	Voice & Data	Data Only	
Primary ISDN Facility Charge 23B+D	\$4,000.00	\$4,000.00	
Secondary ISDN Facility Charge 24B	\$4,000.00	\$4,000.00	
ISDN Back-up Facility Charge 23B+Backup D	\$4,000.00	\$4,000.00	
High Cap Inbound	\$4,000.00		(N)
ISDN PRI on INCS/ACCU-RING/DEF/UVN Primary ISDN Facility 23B+D Secondary ISDN Facility 24B Backup ISDN Facility 23B+Backup D	\$4,000.00 \$4,000.00 \$4,000.00		(N)
Secondary Exchange Service per DSO	\$25.00		
Incoming Call Redirect Change Charge	\$250.00 \$80.00		(N)

C. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge \$100.00

D. Local Operator Service

Local Operator Service is rated as described in Section 7.7, preceding.

E. Directory Listings

Directory Listings are rated as described in Section 7.6, preceding.

PUBLIC SERVICE COMMISSION
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LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005

PRICE LIST

EFFECTIVE: February 28, 2005

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BY: Leslie Buford-Tariff Administrator

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.9 Local Exchange Services ISDN-PRI (Cont'd)

#### F. Features

	Monthly Recurring Charge	Non-Recurring Charge	
Caller ID with Name - per Tl		\$250.00	(N)
DS-1 DID - per Channel	\$18.00		
DS-1 DID/DOD & Two-way Combo	\$9.00		
Original Called Number (OCN)			10.7
Per DS-1	\$150.00	\$250.00	(N)
Local Number Portability** - Per ISDN PRI Facility	\$1.20		

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 02/28/2005

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

<sup>\*</sup> Installation Charges are waived for new and existing Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived Installation Charge(s).

<sup>\*\*</sup> Applicable to AT&T Business Network Service Customers. This LNP service charge will be assessed on all of these lines beginning July 28, 2003 and concluding on July 28, 2008.

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005 PRICE LIST EFFECTIVE: February 28, 2005 FIRST REVISED PAGE 9
BY: Leslie Buford-Tariff Administrator CANCELS ORIGINAL PAGE 9

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

### A. Monthly Recurring Charges

Monthly recurring DS-1 Digital Facility charge includes customer's local calling.

Monthly Recurring Charges shown below apply per-facility to Customers who order AT&T Local Exchange Services-DS-1 Digital Facilities associated with AT&T SDN OneNet Service or AT&T Business Network Service.

	<u>Per Facility</u>	
DOD Digital Facility Two-way Combo Digital Facility	\$610.00 \$610.00	(R) (R)
DID Digital Facility DID/DOD Digital Facility	\$840.00 \$840.00	(R) (R)
High Cap Inbound	\$915.00	(N)
DS-1 Facility on INCS/ACCU- RING/DEF/UVN DOD Digital Facility Two-way Combo Digital Facility DID/DOD Digital Facility DID Digital Facility	\$460.00 \$460.00 \$690.00 \$690.00	(N)
<u>DID Number Blocks</u>		
Initial 20 numbers Each add'l 10 numbers	\$ 3.05 \$ 1.55	
Secondary Exchange Service per DSO	\$124.00	(N) 
Incoming Call Redirect Change Charge	\$80.00 \$80.00	(N)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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Certain material formerly on this page is now on page

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#### LOCAL EXCHANGE SERVICES TARIFF

January 28, 2005 PRICE LIST ISSUED: FIRST REVISED PAGE 9.1 EFFECTIVE: February 28, 2005 BY: Leslie Buford-Tariff Administrator CANCELS ORIGINAL PAGE 9.1

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

#### B. Non-Recurring Charges

Installation Charge*	Per-Facility	
DOD Digital Facility Two-way Combo Digital Facility	\$1,200.00 \$1,200.00	
DID Digital Facility DID/DOD Digital Facility	\$1,500.00 \$1,500.00	
High Cap Inbound	\$1,500.00	(N)
DS-1 Facility on INCS/ACCU- RING/DEF/UVN DOD Digital Facility Two-way Combo Digital Facility DID/DOD Digital Facility DID Digital Facility	\$1,200.00 \$1,200.00 \$1,500.00 \$1,500.00	
Secondary Exchange Service per DSO	\$25.00	
Incoming Call Redirect Change Charge	\$250.00 \$80.00	(N)
Change Order Charge	Per Order \$100.00	_

<sup>\*</sup> Installation Charges are waived for new and existing Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date or they will be billed a termination charge equal to the waived Installation Charge(s).

Certain material on this page formerly appeared on Page 9.

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LOCAL EXCHANGE SERVICES TARIFF

January 28, 2005 PRICE LIST ISSUED: EFFECTIVE: February 28, 2005 SECOND REVISED PAGE 10 BY: Leslie Buford-Tariff Administrator CANCELS FIRST REVISED PAGE 10

#### 7. AT&T LOCAL EXCHANGE SERVICES

- 7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (Cont'd)
  - C. DS-1 Digital Facility Change Order Charge

### Per Change Order

\$ 100.00

D. Local Operator Service

Local Operator Service is rated as described in Section 7.7, preceding.

Directory Listings

Directory Listings are rated as described in Section 7.6, preceding.

F. Features

	Monthly Recurring Charge	NonRecurring Charge	
Local Number Portability*			<del></del>
- Per DS-1 Facility	\$2.16		
Caller ID with Name - per Tl		\$250.00	(N)
DS-1 DID - per Channel	\$18.00		
DS-1 DID/DOD & Two-way Combo	\$9.00		
Original Called Number (OCN)			
Per DS-1	\$150.00	\$250.00	(N)

\*\* Applicable to AT&T Business Network Service Cusugners SERVICOMMISSION service charge will be assessed on all of these lines beginning Joly 28, 2003 and concluding on July 28, 2008.

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02/28/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: April 19, 2006 PRICE LIST EFFECTIVE: May 4, 2006 FOURTH REVISED PAGE 10.1 BY: Leslie Buford-Tariff Administrator CANCELS THIRD REVISED PAGE 10.1

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.11 AT&T All In One Service

Plan K Flat Rate

Monthly recurring charges, except for Term Plan customers, are accrued in full as of the first day of the billing cycle in which service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service and/or features are disconnected prior to the end of a billing cycle.

Line Charges	Per Month
Per Main Business Line	\$33.75
Per Additional Business Line	33.75

AT&T All In One Advantage Plan

Month-to-Month Plan

	Monthly
Line Charges	Recurring Charge
Per Main Business Line	\$59.95
Per Additional Business Line	59.95

AT&T All In One Advantage Term Plan\*\*

	Monthly
Line Charges	Recurring Charge
Per Main Business Line	\$54.95
Per Additional Business Line	54.95

Installation Charge\*

Term Plan

	Non-Recurring
	Charge
Per Main Business Line	\$35.00
Per Additional Business Line	35.00

- \* Standard Installation and Service Order Charges, as specified in Section 7.3B will be waived for new AT&T Local Exchange Customers.
- \*\* Effective May 1, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed Customers. Existing Customers may add new lines but no new locations are permitted.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 5/4/2006

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Executive Director

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LOCAL EXCHANGE SERVICES TARIFF

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#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.11 AT&T All In One Service (Cont'd)

Features

	Non	Monthly		
	Recurring	Recurring		
	<u>Charge</u>	<u>Charge</u>	<u>Per Use</u>	
Call Forward Busy		\$ 3.85		
Call Forward Don't Answer		3.85		
Call Forward Variable		4.85		(I)
Call Return		4.05	\$ 1.25	(I)
Call Trace			2.00	
Call Transfer		6.00	2.00	(I)
				<b>/</b> T\
Call Waiting/Cancel Call Waiting		7.70		(I)
Caller ID		9.05		
Caller ID With Name		11.00		(I)
Distinctive Ring Service		4.95		
Local Number Portability*		0.35		
Preferential Hunt		5.00		
Remote Access to Call Forwarding		9.35		
Remote Call Forwarding	\$14.50			
- Main Line	·	32.30		
- Each additional line		32.30		
Repeat Dialing			1.25	(I)
Selective Call Rejection		4.95		(-/
Speed Dialing 8		4.40		
Speed Dialing 30		5.50		
-				/T)
Three-Way Calling		4.85		(I)

<sup>\*</sup> This LNP service charge will be assessed on all of these lines beginning April 26, 2004 and concluding on July 28, 2008.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 01/06/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: March 26, 2004 EFFECTIVE: April 26, 2004

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BY: Leslie Buford-Tariff Administrator

#### 7. AT&T LOCAL EXCHANGE SERVICES

#### 7.11 AT&T All In One Service (Cont'd)

Features (Cont'd)

<u>Feature Packages</u>	Per Month
Feature Package 1	\$7.85
Feature Package 2	\$13.45
Feature Package 3	\$21.65
Small Business Feature Package	\$47.10
Small Business Basics Package	\$34.30
Small Business Basics Plus Package	\$54.80
Small Business Complete Package	\$64.50

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EXECUTIVE DIRECTOR

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#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: April 19, 2006 PRICE LIST EFFECTIVE: May 4, 2006 SECOND REVISED PAGE 10.4 BY: Leslie Buford-Tariff Administrator CANCELS FIRST REVISED PAGE 10.4

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.11 AT&T All In One Service (Cont'd)

Features (Cont'd)

AT&T All In One Advantage and AT&T All In One Advantage Term Plans\*\*\*

<u>Features</u>	Non Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>	<u>Per Use</u>
Call Forward Busy*		\$ 0.00	
Call Forward Don't Answer		3.85	
Call Forward Variable*		0.00	A 1 0°
Call Return			\$ 1.25
Call Trace		ć 00	2.00
Call Transfer		6.00	
Call Waiting/Cancel Call Waiting*		0.00 9.05	
Caller ID Caller ID With Name		11.00	
Distinctive Ring Service		4.95	
Local Number Portability**		0.35	
Preferential Hunt		5.00	
Remote Access to Call Forwarding		9.35	
Remote Call Forwarding	\$14.50	7.33	
- Main Line	φ14 <b>.</b> 50	32.30	
- Each additional line		32.30	
Repeat Dialing		0_100	1.25
Selective Call Rejection		4.95	
Speed Dialing 8*		0.00	
Speed Dialing 30		5.50	
Three-Way Calling*		0.00	

- \* These optional features are included in the monthly line charge for AT&T All In One Advantage and AT&T All In One Advantage Term Plan customers.
- \*\* This LNP service charge will be assessed on all of these lines beginning April 26, 2004 and concluding on July 28, 2008.
- \*\*\* Effective May 1, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed Customers. Existing Customers may add new lines but no new locations are permitted.

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PURSUANT TO 807 KAR 5:011
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#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: April 19, 2006 PRICE LIST EFFECTIVE: May 4, 2006 SECOND REVISED PAGE 10.5 BY: Leslie Buford-Tariff Administrator CANCELS FIRST REVISED PAGE 10.5

#### 7. AT&T LOCAL EXCHANGE SERVICES

## 7.11 AT&T All In One Service (Cont'd)

Features (Cont'd)

AT&T All In One Advantage and AT&T All In One Advantage Term Plans\*

Feature Packages	Per Month
Feature Package l	\$7.85
Feature Package 2	\$13.45
Feature Package 3	\$21.65
Small Business Feature Package	\$47.10
Small Business Basics Package	\$34.30
Small Business Basics Plus Package	\$54.80
Small Business Complete Package	\$64.50

<sup>\*</sup> Effective May 1, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed Customers. Existing Customers may add new lines but no new locations are permitted.

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#### LOCAL EXCHANGE SERVICES TARIER

LUCAL EXCHANGE SERVI	ICES TARIFF	
ISSUED: May 25, 2005	PRICE LIST	
EFFECTIVE: June 9, 2005	SECOND REVISED PAGE 10.6	
BY: Leslie Buford-Tariff Administrator	CANCELS FIRST REVISED PAGE 10.6	
7. AT&T LOCAL EXCHANGE SERVICES		
7.12 Reserved for Future Use	(N)	
7.13 Reserved for Future Use		
7.14 Reserved for Future Use		
7.15 Reserved for Future Use	(N)	

	Non-Recurring Charge	Monthly Recurring Charge
Customer Group Option	\$750.00	
-per 10 telephone numbers		\$50.00
-per telephone number over 10		\$5.00
Customer Group, per telephone number	\$15.00	
Control Numbers, per control number (minimum of 2)	\$25.00	\$12.50
Redirect Option, Customer Groups 3-9		
-per option in Customer Group		\$80.00

50.00

50.00 50.00 \$170.00

\$00.00

\$1,000.00

7.16 Alternate Enhanced Redirect Solution (AERS)

7.17 Reserved for Future Use

-per telephone number

Disconnect Charge

Change Charge Other
Change Pin Code Charge
Customer Group Change Charge
Customer Group Change Charge

Redirect Change Charge

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LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001

EFFECTIVE: December 15, 2001 BY: Leslie Buford-Tariff Administrator

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8. RESERVED FOR FUTURE USE

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > DEC 15 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephan Bell SECRETARY OF THE COMMISSION

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 13, 2003 PRICE LIST EFFECTIVE: July 14, 2003 THIRD REVISED PAGE 12 BY: Leslie Buford-Tariff Administrator CANCELS SECOND REVISED PAGE 12 9. AT&T DIGITAL LINK 9.3 AT&T Digital Link Direct Outward Dialing Service Reserved for Future Use 9.3.1 9.3.2 Software Defined Network Service Schedule B Initial Each Additional 6 Seconds or Fraction 18 Seconds or Fraction Rate Mileage Eve Ngt Day Eve Ngt 0-18 \$0.0147 I \$0.0147 I \$0.0147 I \$0.0049 I \$0.0049 I AT&T Business Network-UniPlan Service - Special Access 9.3.3 Initial Each Additional 30 Seconds or Fraction 6 Seconds or Fraction Rate Mileage Day Eve Ngt Day Eve Ngt \$0.0225 I \$0.0225 I \$0.0225 I \$0.0045 I \$0.0045 I 0 - 189.3.4 AT&T Business Network-UniPlan Basic Service Option - Special Access Initial Each Additional 30 Seconds or Fraction 6 Seconds or Fraction Rate

Ngt

Day

\$0.0245 I \$0.0245 I \$0.0245 I \$0.0049 I \$0.0049 I

Mileage

0-18

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#### 9. AT&T DIGITAL LINK

9.3 AT&T Digital Link Direct Outward Dialing Service

Initial

9.3.5 AT&T UniPlan Service FlatRate Pricing Option - Special Access

Each Additional

	30 S	econds or F	raction	_ <u>1 S</u>	econd or Fr	action	_
Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt	_
0-18	\$0.0240	I \$0.0240	I \$0.0240	I \$0.0008	I \$0.0008	I \$0.0008	I

## 9.3.6 AT&T State Calling Service

Schedule B

	Initial 18 Seconds or Fraction				Each Addition		_
Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt	_
0-18	\$0.0123	I \$0.0123	I \$0.0123	I \$0.0041	I \$0.0041	I \$0.0041	I

# 9.3.7 AT&T College Connect Calling Service - Custom

Schedule B

	18 S	Initial econds or F	Each Additional 6 Seconds or Fraction				
Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt	_
0-18	\$0.0123	I \$0.0123	I \$0.0123	I \$0.0041	I \$0.0041	I \$0.0041	I

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#### 9. AT&T DIGITAL LINK

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- 9.3 AT&T Digital Link Direct Outward Dialing Service
- 9.3.8 AT&T Virtual Telecommunications Network Service (VTNS)

Schedule Bl

	Scheau.	те вт								
	18 S	Initial econds or Fi	caction				h Additionds or F		_	
Rate Mileage	Day	Eve	Ngt	_	Day	_	Eve	_	Ngt	_
0-18	\$0.0138	I \$0.0138	I \$0.0138	I	\$0.0046	1	\$0.0046	I	\$0.0046	Ι
9.3.9	AT&T Cı	ıstomNet Ser	rvice - Spec	cia	al Access					
	30 S	Initial econds or Fi	caction		-		h Additiond or Fr		_	_
Rate Mileage	Day	Eve	Ngt	_	Day	_	Eve		Ngt	_
0-18	\$0.0270	I \$0.0270	I \$0.0270	I	\$0.0009	I	\$0.0009	I	\$0.0009	I
9.3.10	AT&T Bu	usiness Netw	ork-UniPlar	n (	OneRate S	erv	vice - Sp	eci	ial Acces	s
	30 S	Initial econds or Fi	raction	•			h Additiond or Fr			<del></del>
Rate Mileage	Day	Eve	Ngt	-	Day	_	Eve	_	Ngt	_

\$0.0240 I \$0.0240 I \$0.0240 I \$0.0008 I \$0.0008 I

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#### 9. AT&T DIGITAL LINK

- 9.3 AT&T Digital Link Direct Outward Dialing Service
- 9.3.11 AT&T UniPlan Service OneRate Pricing Option II Special Access

Initial 30 Seconds or Fraction		Each Additional l Second or Fraction			_		
Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt	_
0-18	\$0.0240	I \$0.0240	I \$0.0240	I \$0.0008	I \$0.0008	I \$0.0008	I

## 9.3.12 AT&T Business Network Service (ABN)

	Initial 30 Seconds or Fraction		Each Additional l Second or Fraction			_	
Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt	_
0-18	\$0.0240	I \$0.0240	I \$0.0240	I \$0.0008	I \$0.0008	I \$0.0008	I

#### 9.3.13 AT&T SDN OneNet Service

	Initial 18 Seconds or Fraction			Each Additional 6 Seconds or Fraction			
Rate Mileage	Day	Eve	Ngt	Day	Eve	Ngt	
0-18	\$0.0147	I \$0.0147	I \$0.0147	I \$0.0049	I \$0.0049	I \$0.0049	I

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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#### LOCAL EXCHANGE SERVICES TARIFF

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#### 9. AT&T DIGITAL LINK

#### 9.3 AT&T Digital Link DID and MLN Services

Beginning July 14, 2003 for line applications, charges will be applied in a ratio of one (1) DID Channel charge for each one (1) telephone number to adjust for the levels of Customer usage. Existing DID Customers will not be impacted unless they move their DID service or implement inbound service at a new location.

BellSouth Exchange Area	Rate Per Month
Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped) (OR)	\$23.50
Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	\$468.00
Initial Direct Inward Dialing Service Number Group of 20	\$3.05
Additional Direct Inward Dialing Service Number Group of 10	\$1.55
•	Non-Recurring
	Charge
DID Service Establishment Charge* (initial order)	No Charge
Subsequent additions or rearrangements of DID Service Terminations (per order)	No Charge
	Rate Per Month
Main Listed Number Service (MLN)** (per channel of the Digital Facility so equipped) (OR)	No Charge
Main Listed Number Service (MLN)** (per Digital Facility so equipped)	No Charge
	Non-Recurring
	Charge
MLN Service Establishment Charge** (initial order)	No Charge
Subsequent additions or rearrangements of MLN Service Terminations (per order)**	No Charge
	Rate Per Month N
Local Number Portability*** -Per channel	\$0.09 N

<sup>\*</sup> Direct Inward Dialing and Main Listed Number Service Trunk
Establishment Charges are waived for new AT&T Digital THE SERVICE COMMISSION
Locations.

\*\*\*For OneNet, SDN and VTNS Customers, this service charge WH9HANT TO 807 KAR 5:0 N assessed on al lines beginning October 24, 2003 and concluding on N EXECUTIVE DIRECTOR

<sup>\*\*</sup> For Grandfathered MLN Services Only. Not available for new installations after July 14, 2003.

## LOCAL EXCHANGE SERVICES TARIFF

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#### 9. AT&T DIGITAL LINK

# 9.3 AT&T Digital Link DID and MLN Services

Beginning July 14, 2003 for line applications, charges will be applied in a ratio of three (3) DID Channel charge(s) for each one (1) telephone number to adjust for the levels of Customer usage. Existing DID Customers will not be impacted unless they move their DID service or implement inbound service at a new location.

GTE Exchange Area	Rate Per Month
Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped) (OR)	\$7.20
Direct Inward Dialing Service (DID) (per Digital Facility so equipped)	\$144.00
Initial Direct Inward Dialing Service Number Group of 20	\$7.20
Additional Direct Inward Dialing Service Number Group of 10	\$3.60
	Non-Recurring
	Charge
DID Service Establishment Charge* (initial order)	No Charge
Subsequent additions or rearrangements of DID Service Terminations (per order)	No Charge
-	Rate Per Month
Main Listed Number Service (MLN)** (per channel of the Digital Facility so equipped) (OR)	No Charge
Main Listed Number Service (MLN)** (per Digital Facility so equipped)	No Charge
	Non-Recurring
	Charge
MLN Service Establishment Charge** (initial order)	No Charge
Subsequent additions or rearrangements of MLN Service Terminations (per order)**	No Charge
	Rate Per Month N
Local Number Portability*** -Per channel	\$0.09 N

<sup>\*</sup> Direct Inward Dialing and Main Listed Number Service (Brungervice COMMISSION Establishment Charges are waived for new AT&T Digital Link FEBTIMESTOME locations.

<sup>\*\*</sup> For Grandfathered MLN Services Only. Not available for 242003 installations after July 14, 2003.

<sup>\*\*\*\*</sup>For OneNet, SDN and VTNS Customers, this service charge wffffle N assessed on al lines beginning October 24, 2003 and concluding on | October 24, 2008.

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#### 9. AT&T DIGITAL LINK

#### 9.3 Flat Rate Calling Plan

<b>G</b> arantan	Composition	Rate Per	
Service	<u>Capacity</u>	Month	-
VTNS (non ISDN)	Per-DSO	\$ 16.45	N
VTNS (non ISDN)	Per-half DS1	\$197.40	R
VTNS (ISDN)	Per-full DS1	\$395.00	R
VTNS (ISDN)	Per-half DS1	\$197.40	R
Software Defined Network	Per-full DS1	\$395.00	R
AT&T SDN OneNet	Per-full DS1	\$395.00	R
AT&T Business Network-UniPlan Service- Dedicated Access	Per-full DS1	\$395.00	R
AT&T Business Network-UniPlan Basic Service Option	Per-full DS1	\$395.00	R
AT&T Business Network-UniPlan Service Flat Rate Pricing Option	Per-full DS1	\$395.00	R
AT&T Business Network-UniPlan OneRate	Per-full DS1	\$395.00	R
Service Option AT&T Business Network-UniPlan OneRate	Per-full DS1	\$395.00	R
Service Option II State Calling Service	Per-full DS1	\$395.00	R
College Connect Calling Service	Per-full DS1	\$395.00	R
ACC Business Service	Per-full DS1	\$350.00	10
AT&T Business Network Service	Per-full DS1	\$395.00	R
Software Defined Network	Per-half DSl	\$264.25	R
AT&T SDN OneNet	Per-half DS1	\$264.25	R
AT&T Business Network-UniPlan Service-	Per-half DS1	\$264.25	R
Dedicated Access	Tel-hall bbl	Q204•23	10
AT&T Business Network-UniPlan Basic Service Option	Per-half DS1	\$264.25	R
AT&T Business Network-UniPlan Service Flat Rate Pricing Option	Per-half DS1	\$264.25	R
AT&T Business Network-UniPlan OneRate	Per-half DS1	\$264.25	R
Service Option AT&T Business Network-UniPlan OneRate	Per-half DS1	\$264.25	R
Service Option II State Calling Service	Per-half DS1	\$264.25	R
College Connect Calling Service	Per-half DS1	\$264.25	R
AT&T Business Network Service	Per-half DS1	\$264.25	R
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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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# LOCAL EXCHANGE SERVICES TARIFF

ISSUED: May 31, 2002

EFFECTIVE: June 30, 2002

BY: Leslie Buford-Tariff Administrator

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## 9. AT&T DIGITAL LINK

# 9.4 SERVICE QUALITY GUARANTEES

Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee

# Application of Credit

Following is the schedule of credit applicable to eligible services, per service type, per Main Billed Account

	Per Service Type Per Location Per Event	
AT&T Service Type		
AT&T CustomNet Service	\$25.00	
AT&T Business Network-UniPlan Service	\$300.00	T
AT&T Business Network Service	\$300.00	
Software Defined Network Service	\$300.00	
AT&T SDN OneNet Service	\$300.00	
	Maximum 12 Month Credit Per Service Type for Main Billed Account	
AT&T Service Type		
AT&T CustomNet Service	\$300.00	
AT&T Business Network-UniPlan Service	\$2,000.00	T
AT&T Business Network Service	\$2,000.00	
Software Defined Network Service	\$5,100.00	
AT&T SDN OneNet Service	\$5,100.00	

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Maximum Credit

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BY SECRETARY OF THE COMMISSION

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: November 27, 2001 EFFECTIVE: December 15, 2001 BY: Leslie Buford-Tariff Administrator

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#### AT&T DIGITAL LINK

#### 9.5 Directory Listings (Cont'd)

	 Non-Recurring Charge	Mont hl y Char ge
Main Listing	No Charge	No Charge
Additional Listing Cross Reference Listing Dual Name Listing Foreign Listing Special Text Listing Stylist Service Listing Alternate Listing		\$1.50 1.50 1.50 1.50 1.50 1.50
Non-Published Listing	\$8.00	1. 50
Non-Listed Listing	\$8.00	1. 50

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

PRICE LIST

DEC 15 2001

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

BY: Stephano Bus SECRETARY OF THE COMMISSION

## LOCAL EXCHANGE SERVICES TARIFF

I SSUED: November 27, 2001 EFFECTI VE: December 15, 2001 BY: Leslie Buford-Tariff Administrator

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#### 9. AT&T DIGITAL LINK

9.6 Directory Listings - GTE Exchange Area (Cont'd)

GTE Exchange Area	Non-Recurring Charge	Mont hI y Char ge
Main Listing	No Charge	No Charge
Additional Listing Cross Reference Listing Alternate Listing Foreign Exchange Listing Extra/Additional Listing		\$1.50 1.50 1.50 1.50 1.50
Non-Published Listing	8. 0 <b>0</b>	1. 50
Non-Listed Listing	8.00	1. 50

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 15 2001

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BY: Stephand Bell

SECRETARY OF THE COMMISSION

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 30, 2004 PROMOTIONAL OFFERINGS EFFECTIVE: July 30, 2004 ORIGINAL PAGE 1

BY: Leslie Buford-Tariff Administrator

#### PROMOTIONAL OFFERINGS

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#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: June 30, 2004 PROMOTIONAL OFFERINGS EFFECTIVE: July 30, 2004 ORIGINAL PAGE 2

BY: Leslie Buford-Tariff Administrator

#### AIO NEW LINE PROMOTION

Between July 30, 2004 and June 30, 2005, AT&T will offer the following promotion to new and existing customers who add a minimum of one (1) new local line to AT&T All In One Service.

Customers will receive a 25% monthly discount off the local Monthly Recurring Charge (MRC) associated with the new local line(s) for three consecutive billing months as long as the line(s) remain active on their AT&T All In One account. In addition, the All In One local Installation charge and the Service Order charge will be waived for the new lines ordered under this promotion for both new and existing customers. In the event the customer migrates from one AIO local Rate Plan to another, the discount will cease.

Customers subscribing to the AT&T All In One Advantage Plan, AT&T All In One Advantage Term Plan, or the AT&T All In One Preferred Option Plan are excluded. This promotion may not be combined with any other AT&T AlO Local Service promotion.

New lines must be added to the customer's AIO Local account no later than July 25, 2005.

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